A Practical Guide to Safe & Effective

Nurse Staffing & Skillmix
in A&E Departments

Monday 9 November 2015    Hallam Conference Centre    London

Chair and Speakers Include:

Janet Youd
Chair
Emergency Care Association
Royal College of Nursing

Dr Mike Clancy
Past President
The College of Emergency Medicine

Howard Catton
Head of Policy
Royal College of Nursing
Chaired by Janet Youd, Chair of the Emergency Care Association of the Royal College of Nursing, this conference focuses on improving Safe Staffing for Nursing in Accident and Emergency Departments. Sessions will support you to improve nurse staffing and skill mix and apply the tools that can help you assess and improve safe staffing in your accident and emergency department.

The Royal College of Nursing in June 2014 highlighted the need for this improvement stating that “Inadequate staffing in emergency departments across the UK risks undermining the quality of care received by patients. Over the past year, the RCN has organised emergency care summits in England, Scotland, Wales, and Northern Ireland and found that frontline A&E nurses’ most frequently raised concerns were around staffing levels and poor access to specialist training. The RCN recommends that all A&E departments need to use evidence-based workforce planning tools to ensure safe staffing levels. Dr Peter Carter, Chief Executive & General Secretary of the RCN, said: “Emergency care is a highly pressurised and difficult environment for nursing staff to work in. Too often, A&E departments are being left in a sorry state without enough staff and without enough specialist skills. Our members in emergency nursing are frustrated that this can undermine their efforts to provide the highest possible standards of care for their patients.”

This conference, through national updates and case studies will provide a guide to ensuring safe staffing in your A&E setting.

“Improving A&E workforce planning and education commissioning is crucial so that departments have enough nursing staff with the right mix of skills, including more nurses with specialist qualifications in emergency care.” Dr Peter Carter, Chief Executive & General Secretary of the RCN

Follow the conference on Twitter #SafeStaffingAandE
<table>
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<tr>
<th>Time</th>
<th>Session</th>
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| 10.00  | **Chairman’s Welcome: Effective Nurse Staffing and Skill Mix in Accident & Emergency Settings**  
         *Rebecca Hoskins* Consultant Nurse and Senior Lecturer in Emergency Care  
         University Hospitals Bristol NHS Foundation Trust & University of West of England |
| 10.10  | **Safe staffing levels in accident and emergency settings**  
         *Dr Mike Clancy*  
         Past President The College of Emergency Medicine  
         Consultant in Emergency Medicine,  
         Southampton Hospitals NHS Foundation Trust |
| 10.40  | **Current policy context of safe staffing in A&E Departments**  
         *Howard Catton*  
         Head of Policy  
         The Royal College of Nursing |
| 11.00  | **Question and answers, followed by coffee and exhibition** |
| 11.10  | **EXTENDED SESSION: Improving safe staffing in accident and emergency settings**  
         *Rebecca Hoskins* Consultant Nurse and Senior Lecturer in Emergency Care  
         University Hospitals Bristol NHS Foundation Trust & University of West of England |
| 11.50  | **Interactive Question Session: Improving Nursing Staffing and Skillmix in practice**  
         Panel Members include  
         *Susan Osborne* Chair  
         Safe Staffing Alliance  
         Conference Speakers |
| 11.50  | **Question and answers, followed by lunch and exhibition** |
| 13.00  | **EXTENDED SESSION: Tools for Safe Staffing and calculating nurse staffing in A&E**  
         *James Bird* Matron, Emergency Department  
         Imperial College Healthcare NHS Foundation Trust |
| 14.00  | **Acuity, Alerts, Red Flag Events and Escalation**  
         *Joann Morse* Deputy Chief Nurse  
         University Hospitals of Morecambe Bay NHS Foundation Trust |
| 14.45  | **Managing fluctuations in demand**  
         To be announced |
| 15.30  | **Monitoring staffing levels in practice**  
         To be announced |
| 16.00  | **Question and answers, followed by tea** |
| 16.30  | **Monitoring staffing levels in practice**  
         To be announced |
| 17.00  | **Question and answers, followed by close** |
Nurse Staffing and Skill Mix in A&E
Monday 9 November 2015, Hallam Conference Centre London

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Date
Monday 9 November 2015

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