

Multi Agency Information Sharing & Information Governance Summit

Improving the Sharing, Management & Confidentiality
of Patient Information across organisations

10% card payments discount*
15% Group booking discount**

Friday 24 February 2017 De Vere West One Conference Centre, London



Conference Chair:

Christopher Fincken

Chair

UK Caldicott Guardian Council

Supporting Organisation



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"As integrated patient care develops, improvements must be made to the ease and safety of sharing data between services....Integration is driving more data sharing between health and social care organisations, although a lack of understanding of security issues is causing people to default to risk avoidance and to be unwilling to share...we know that good information underpins good care, and that patient safety can only be assured when information is accessible, accurate and if confidentiality is maintained." Dame Fiona Caldicott July 2016

"Information is essential for high quality health and social care – to support the running of the health and social care system; to improve the safety and quality of care, including through research; to protect public health; and to support innovation. Data sharing is essential to identifying poor care. It is clear that more effective data sharing could have enabled some of the recent failures to provide proper care to patients to be identified and tackled earlier. It can also be beneficial to join health data up with other types of information, to provide better services to people. The way that information is shared across the health and social care system to support its management is complex and has evolved over time." National Data Guardian for Health and Care | Review of Data Security, Consent and Opt-Outs July 2016

Chaired by Christopher Fincken, Chairman of the UK Caldicott Guardian Council, this summit focuses on multi agency information sharing and information governance; ensuring effective sharing of information across organisations. Through national updates, practical case studies and extended expert sessions the conference will support you to deliver effective multi agency sharing in your service and practice.

Follow the conference on Twitter #multiagencysharing



10.00 Chairman's Introduction

Christopher Fincken *Chair* UK Caldicott Guardian Council

10.05 Multi Agency Information Sharing: National Update

Charlotte Piper
Assistant Director
Centre of Excellence for Information Sharing

- ensuring effective multi agency sharing
- overcoming cultural barriers to information sharing within a multi agency setting
- current issues and solutions
- moving forward

10.30 Multi Agency Information Sharing: Learning from case study breaches by NHS and Social Care organisations

Stacey Egerton
Lead Policy Officer
Public Services Team - Strategic Liaison
The Information Commissioners Office



- the role of the Information Commissioner
- Data sharing and the data sharing code of practice
- fair processing notices and privacy impact assessments
- learning from case studies of breaches by NHS and Social Care organisations
- DPA changes in line with Europe

11.00 *Question and answers, followed by tea & coffee at 11.10*

11.30 EXTENDED SESSION: Meeting a request for information from an external organisation What are the issues Caldicott Guardians are facing on a daily basis?

Christopher Fincken
Chair
UK Caldicott Guardian Council

- multi agency information sharing in practice: what are the issues Caldicott Guardians are facing on a daily basis?
- implementing the duty to share information: ethical decision making
- developing your skills as an effective Caldicott Guardian
- introducing the Caldicott Manual
- developing the role of the Caldicott Guardian in social care
- multi agency sharing issues that have come to the Caldicott Guardian
- our approach to difficult decisions and case studies in practice
- rules on disclosure of personal information to the police

12.30 Disclosure and information sharing with the police

Maria Gray
Independent Safeguarding Consultant

- thresholds, information sharing, risk assessment and how to assess whether a crime has occurred
- criminal offences and adult safeguarding: working in partnership with the police; when to involve the police
- information sharing and information governance
- preventative approaches and managing incidents as they occur

13.00 *Question and answers, followed by lunch at 13.10*

14.00 EXTENDED SESSION: Multi-Agency Information Sharing Agreements & Learning from information sharing in safeguarding and domestic violence cases

Deborah Barnett
T-ASC (Training, advice, solutions & consultancy)
Safeguarding Adults and Domestic Abuse
With Eric Malkin
Former DI from the Vulnerability Unit

- information sharing and safeguarding
- information sharing and governance within MARACs and MASH
- to share or not to share? Criteria that must be met to allow information sharing around domestic violence cases
- managing and sharing information in a multi-agency context
- case studies: decision making in practice

14.50 Data Sharing for Service Improvement

Anthony Wills
Partnership Consultant and Former Senior Police Officer

- multi-agency data sharing for service improvement
- improving the effectiveness of inter agency working

15.15 *Question and answers, followed by tea & coffee at 15.25*

15.45 Case Study: NWL Digital Information Sharing supporting population health management, integrated care models and patient self-care

Sonia Patel
Strategy & Transformation Informatics Lead
North West London Whole Systems Integrated Care

- developing effective information sharing partnerships
- the impact of the whole system integrated care record
- involving patients and carers

16.10 EXTENDED SESSION: Legal responsibilities in multi agency information sharing

Helen Kingston
Consultant
DAC Beachcroft

- making sustainable disclosure decisions and sharing information responsibly and legitimately
- legal responsibilities in multi agency information sharing
- legal obligations in the context of data controllers and data processors
- consent and lawful processing
- key issues for practice in light of the review recommendations

16.50 *Question and answers, followed by close at 17.00*

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Conference Registration

Download

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For more information contact Healthcare Conferences UK on **01932 429933** or email jayne@hc-uk.org.uk

Venue

De Vere West One, 9-10 Portland Place, London, W1B 1PR.
A map of the venue will be sent with confirmation of your booking.

Date Friday 24 February 2017

Conference Fee

- £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
 £300 + VAT (£360.00) for voluntary sector / charities.
 £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

The information provided will be held on the Healthcare Conference UK's database and may be used to update you with details of other events that we organise. If you DO NOT wish to receive this information, please tick this box

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