Safeguarding Vulnerable Adults in Hospitals

Increasing NHS engagement with safeguarding: Implementing ‘No Secrets’

Thursday 13 May 2010
76 Portland Place, London

Topics include:
- Safeguarding people when they are vulnerable in hospital as a key dimension of quality
- Safeguarding patient safety in hospitals
- Managing and responding to safeguarding concerns and incidents
- Improving governance arrangements to safeguard adults
- Legal update: ensuring safeguarding procedures are compliant with Mental Capacity Act and Deprivation of Liberty Safeguards
- Safeguarding in hospitals: identification of concerns
- Serious incidents and concerns: working in partnership with the police

PLUS Panel Discussion:
- Clinical issues in safeguarding: should pressure ulcers and falls be seen as safeguarding issues?

Chair and keynote speakers:
Professor
Susan Benbow
Professor of Mental Health and Ageing Centre for Ageing and Mental Health, Staffordshire University

Ann Close
National Clinical Advisor
Care Quality Commission

Dominic Corry
Learning Disability Lead
National Patient Safety Agency
Safeguarding Vulnerable Adults in Hospitals

“There is increasing recognition within the NHS that it has responsibilities for safeguarding, and some parts of the NHS have begun to appoint quite senior staff to safeguarding and are making it a board responsibility. The Healthcare Commission is also starting to give safeguarding more prominence … As safeguarding develops further in health organisations, it is important that it builds on and is integrated with the governance systems that already exist in order to promote quality, gather relevant information and maintain oversight right up to board level.31 The new regulator, the Care Quality Commission, will also regulate the NHS. The Department of Health has recently consulted on the registration requirements that will apply across health and social care, and these include a requirement on safeguarding that all providers (including the NHS) will need to comply with.”

SAFEGUARDING ADULTS: REPORT ON THE CONSULTATION ON THE REVIEW OF NO SECRETS, 17 JULY 2009, DEPARTMENT OF HEALTH

On 17 July 2009 the government published report on the consultation ‘Safeguarding Adults: the review of ‘No Secrets’’ guidance envisaged that each NHS organisation would work actively to promote the empowerment and well-being of vulnerable adults. Chaired by Professor Susan Benbow Professor of Mental Health and Ageing Centre for Ageing and Mental Health, Staffordshire University, this one day conference is a practical guide to safeguarding vulnerable adults in hospitals with a focus on No Secrets and health services and safeguarding.

Ann Close National Clinical Advisor Care Quality Commission, will discuss the CQC role in monitoring safeguarding in hospitals and safeguarding people when they are vulnerable in hospital as a key dimension of quality. In June 2009 the Care Quality Commission released a consultation “Guidance about compliance with the Health and Social Care Act 2008 (Registration Requirements) Regulations 2009”. Section three focuses on safeguarding and safety; “This section looks at what providers should do to make sure that people using the service and, where appropriate, workers and others who visit, are as safe as they can be and that risks are managed. It looks at what the provider needs to do to ensure that the human rights and dignity of people who use services are respected and how they should identify and respond when people are in vulnerable situations.”

The conference also features an extended focus session ‘should pressure ulcers and falls be seen as safeguarding issues? Delegates will hear from a panel of speakers who will give practical tips and advice which will enable you to network and share issues relevant to your role and interests.
<table>
<thead>
<tr>
<th>Time</th>
<th>Session Title</th>
<th>Speaker</th>
<th>Overview</th>
</tr>
</thead>
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| 10.00 | Chairman’s introduction and opening address                                  | Professor Susan Benbow                                                   | No Secrets: health services and safeguarding  
|       |                                                                              |                                                                         | increasing the NHS engagement with safeguarding                                           |
| 10.15 | Safeguarding people when they are vulnerable in hospital as a key dimension of quality | Ann Close                                                               | safeguarding when they are vulnerable  
|       |                                                                              |                                                                         | ensuring people are not put at unnecessary risk of harm in receiving care  
|       |                                                                              |                                                                         | implementing the recommendations from the CQC model of quality  
|       |                                                                              |                                                                         | the CQC role in monitoring safeguarding in hospitals                                    |
| 10.45 | Safeguarding patient safety in hospitals                                      | Dominic Corry                                                           | the role of the NPSA in safeguarding patient safety in hospitals  
|       |                                                                              |                                                                         | what needs to be done to improve patient safety for vulnerable adults in hospitals  
|       |                                                                              |                                                                         | the future                                                                               |
| 11.15 | Questions and answers, followed by coffee and exhibition at 11.25            |                                                                        |                                                                                             |
| 11.50 | Managing and responding to safeguarding concerns and incidents                | Sally Mansfield                                                         | escalating and acting on safeguarding concerns and incidents  
|       |                                                                              |                                                                         | managing the immediate risk and supporting patients and families  
|       |                                                                              |                                                                         | implementing safeguarding alerts in hospitals  
|       |                                                                              |                                                                         | managing patients on the wards who may pose a risk to others                              |
| 12.20 | Improving governance arrangements to safeguard adults                         | Jackie Walker                                                           | audit of practice  
|       | (Case study: The Hillingdon Hospital experience)                              |                                                                         | policy review  
|       |                                                                              |                                                                         | training needs  
|       |                                                                              |                                                                         | working in partnership                                                                   |
| 12.50 | Questions and answers, followed by lunch and exhibition at 13.00             |                                                                        |                                                                                             |
| 13.00 | EXTENDED SESSION: Clinical issues in safeguarding                             |                                                                        |                                                                                             |
| 14.00 | Panel discussion                                                              | Daniel Blake                                                           | Should pressure ulcers and falls be seen as safeguarding issues?  
|       |                                                                              | Elaine Strachan Hall                                                   |                                                                                             |
|       |                                                                              | Dr David Hunt                                                          |                                                                                             |
|       |                                                                              |                                                                        |                                                                                             |
| 15.15 | Tea and exhibition                                                            |                                                                        |                                                                                             |
| 15.30 | Legal update: ensuring safeguarding procedures are compliant with Mental Capacity Act and Deprivation of Liberty Safeguards | Paul Gantley                                                           | using the law to empower people  
|       |                                                                              |                                                                         | the role of the Independent Mental Capacity Advocate (IMCA)  
|       |                                                                              |                                                                         | a rights based approach to safeguarding  
|       |                                                                              |                                                                         | developments since the Deprivation of Liberty Safeguards came into force                 |
| 16.00 | Safeguarding in hospitals: identification of concerns                         | Pamela Jones                                                           | engaging patients and carers to speak up around neglect, abuse and safeguarding concerns  
|       |                                                                              |                                                                         | how incident reporting fits into the safeguarding agenda  
|       |                                                                              |                                                                         | preventative approaches and examples in practice                                           |
| 16.30 | Serious incidents and concerns: working in partnership with the police       | DC Maria Gray                                                          | working in partnership with the police: when to involve the police  
|       |                                                                              |                                                                         | thresholds, information sharing, risk assessment and how to assess  
|       |                                                                              |                                                                         | whether a crime has occurred  
|       |                                                                              |                                                                         | preventative approaches and managing incidents as they occur                             |
| 17.00 | Questions and answers, followed by close                                      |                                                                        |                                                                                             |
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Thursday 13 May 2010.

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