



Becoming a Healthy NHS Board

Delivering the principles of good governance:
a practical guide for NHS Boards

Tuesday 14 September 2010
Cavendish Conference Centre, London

SIXTH ANNUAL CONFERENCE

Topics include:

- The Healthy NHS Board – Understanding and applying the principles of good governance
- Meeting the Quality, Innovation, Productivity and Prevention Challenge
- Learning lessons from the first year of Care Quality Commission registration and Quality Accounts
- Disinvestment – Making difficult decisions to free up resources
- Quality Governance – Developing the structures and processes that allow Boards to lead on trust-wide quality performance
- Developing effective Early Warning Systems
- The role of the Board in shaping a positive organisational culture

PLUS workshops:

- **Delivering effective governance between organisations**
OR
- **Maximising the effectiveness of NHS Non-Executive Directors**

Keynote speakers include:

Elisabeth Buggins

*Chair NHS West Midlands and
Board Development Lead
National Leadership Council*

Stephen Thornton

*Chief Executive The Health Foundation
and Deputy Chair Monitor*

Edward Donald

*Chief Executive
Royal Berkshire NHS Foundation Trust*

Irene Gray

*Chief Operating Officer
University Hospitals of Bristol NHS
Foundation Trust*

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Becoming a Healthy NHS Board

Delivering the principles of good governance: a practical guide for NHS Boards

The day features two practical workshops. The first is aimed at improving the delivery of effective governance between organisations and the second is for Non-Executive Directors, providing practical guidance to help them use their particular knowledge, skills and experience to the NHS's advantage.

Afternoon workshop streams

Choose 1 of the following:

16.10 Workshop 1: Delivering effective governance between organisations

Professor John Bullivant

Director

The Good Governance Institute

- what is the role of the Board in shaping how the organisation relates to partners and delivers effective joint working?
- how best can we realise the savings available from better alignment of the acute, community and social care systems?
- maximising the advantage of organisational integration
- delivering truly integrated governance

OR

16.10 Workshop 2: Non-Executive Directors – How to maximise your effectiveness?

Peter Reeves

Healthcare Consultant and former NHS Executive and Non-Executive Director

- ensuring that the 'value added impact' delivered by NEDs represents the best use of their knowledge and experience?
- what does being a critical friend mean in practice?
- taking advantage of opportunities to meet with others in the health economy and to meet with peers to share best practice
- focusing your contribution on areas amenable to your specific experience

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“In a system as large and complex as the NHS it is helpful to have a common understanding of what we mean by good governance and what it takes to be a high performing board.”

Sir David Nicholson *Chair National Leadership Council*

Elisabeth Buggins *Board Development Lead National Leadership Council*

THE HEALTHY NHS BOARD; PRINCIPLES FOR GOOD GOVERNANCE – MARCH 2010

Never has this statement been truer than in the current challenging times, with Boards being tasked with leading the improvement of quality, while at the same time controlling resources. The national and international evidence that this is possible is strong and the 6th annual Boards conference from Healthcare Events will help you achieve this difficult goal.

“The key is to drive improvements in quality and productivity through a relentless focus on innovation and prevention... Boards must focus on looking after quality, and expect resources to fall out of that process, not the other way round.”

Sir David Nicholson *Chair National Leadership Council*

Elisabeth Buggins *Board Development Lead National Leadership Council*

THE HEALTHY NHS BOARD; PRINCIPLES FOR GOOD GOVERNANCE – MARCH 2010

This year the conference will focus on the two broad themes of governance for quality and the delivery of productivity and efficiency through that process. Following the Francis report of the Mid Staffs Inquiry, the event provides NHS Boards with the information they need to review their standards and governance systems. This will enable them to act on their responsibilities around the development of early warning systems and help them to understand the Board's role in shaping a positive organisational culture. The event also provides a chance to learn the lessons from year one of Quality Accounts and Care Quality Commission registration, and an opportunity to examine the currently developing new frameworks around quality governance.

“Wait and see is not an option – action is needed at national, regional and local level.”

DEPARTMENT OF HEALTH – THE OPERATING FRAMEWORK FOR THE NHS IN ENGLAND
2010/11 – DECEMBER 2009

Chaired by **Andrew Corbett Nolan**, *Director* The Good Governance Institute and *Fellow* Open University Business School, you will hear the most up to date guidance around delivery of the QIPP agenda. However, it is now time to stop talking about QIPP and starting doing it. So you will hear directly from those starting to make difficult decisions around disinvestment.

10.00 Chairman's welcome and introduction

10.10 The Healthy NHS Board – Understanding and applying the principles of good governance

Elisabeth Buggins
NHS Midlands and
Board Development Lead
National Leadership Council

- developing a common understanding of what we mean by good governance and what it takes to be a high performing NHS Board
- setting out the processes and systems that support good governance and the activities and approaches that improve Board effectiveness
- building an open and honest organisational culture
- examining the *Seven Principles of Public Life*

10.40 Care Quality Commission registration – learning the lessons from the first year of registration

Dr Linda Hutchinson
Director of Registration
Care Quality Commission

- identifying the essential levels of quality and safety that all providers must meet
- what are the implications of registration with conditions?
- understanding the role of the Care Quality Commission in improvement
- how appropriate is the continued use of self certification?

11.10 Using Quality Accounts to assure patients, public and commissioners about the quality of care

John Stewart
Deputy Director – Quality Framework
Department of Health

- ensuring that your Quality Accounts provide assurance that the Board is focusing on quality in each clinical service line
- assessing how involved users of services and stakeholders have been in determining the priorities for improvement set out in the Quality Accounts
- managing the costs of producing Quality Accounts
- what lessons can Boards learn from this year's Quality Accounts?

11.40 Questions and answers, followed by coffee and exhibition at 11.50

12.15 Meeting the quality, innovation, productivity and prevention challenge

Maxine Power
National Improvement Adviser
Department of Health

- understanding that Boards must focus on improving the quality of care and expect resources to be released through this process
- what is the role of Boards in both primary and secondary care in maximising the opportunities from prevention?
- identifying and describing new relationships between activities and cost reduction
 - quality improvement and cost improvement
 - reducing harm and reducing cost
 - patient & staff engagement and cost reduction

12.45 Disinvestment – making difficult decisions to free up resources

Irene Gray
Chief Operating Officer
Operating Officer University Hospitals of Bristol NHS
Foundation Trust

- ensuring that precious healthcare resources are spent in such a way so as to maximise the outcomes for patients
- avoiding the association of disinvestment with cost reduction
- developing a shared vocabulary between management and clinicians so that meaningful dialogue can take place around disinvestment
- what are the most likely areas for disinvestment?

13.15 Questions and answers, followed by lunch and exhibition at 13.25

14.20 Quality Governance – developing the structures and processes that allow Boards to lead on trust-wide quality performance

Stephen Thornton
Chief Executive
The Health Foundation and
Deputy Chair Monitor

- seeking assurance that there are effective arrangements for monitoring and continually improving the quality of care provided or commissioned
- using a quality committee to enhance Board oversight of quality performance
- integrating quality governance into the Foundation Trust application process
- is quality governance the new clinical governance?

14.50 Developing effective early warning systems – improving your ability to spot failings at an early stage and take action

Professor Rory Shaw
Medical Director
North West London Hospitals NHS Trust

- setting out the specific role and responsibilities of NHS Boards in preventing failure
 - provider organisations
 - commissioners
- acknowledging that the success of Board systems and processes are dependent on the culture and values of staff and that clinical teams are the front line of defence
- recognising that listening to the experiences of patients is a key part of the early warning system
- striving for quality improvement and using metrics and indicators to spot early signs of failure

15.20 The role of the Board in shaping a positive organisational culture

Edward Donald
Chief Executive
Royal Berkshire NHS Foundation Trust

- establishing and promoting values and standards for the organisation and its staff
- leading from the front-line – the power of visible leadership and role modeling in shaping culture, particularly around safety
- exploring the role of the Board in embedding a culture which embraces change and fosters innovation
- approaches to shaping NHS culture

15.50 Questions and answers, followed by tea and exhibition at 16.00

AFTERNOON WORKSHOPS STREAMS (SEE PREVIOUS PAGE FOR DETAILS)

17.10 Questions and answers, followed by close at 17.15

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Conference Registration



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Workshops I would like to attend: Workshop 1 **OR** Workshop 2

Conference documentation I cannot attend the conference but would like to receive a CD containing the conference handbook material, which includes speaker slides, at £69 each.

The CD will be sent out after the conference, please fill in the 'Your Details' section above for delivery, and the 'Payment' section.

IHM Members I am an IHM Member IHM membership number *To find out more about becoming an IHM member, please visit www.ihm.org.uk*

Venue

Cavendish Conference Centre, 22 Duchess Mews, London, W1G 9DT. A map of the venue will be sent with confirmation of your booking.

Date

Tuesday 14 September 2010.

Conference fee

- £365 + VAT (£428.88) for NHS, social care, private healthcare organisations and universities.
 £300 + VAT (£352.50) for voluntary sector/charities.
 £495 + VAT (£581.63) for commercial organisations.
 £300 + VAT (£352.50) for IHM members.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 17.5%.

For more information contact Healthcare Events on 020 8541 1399 or email jayne@healthcare-events.co.uk

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Credits

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