

Safeguarding Vulnerable Adults

Strengthening the safeguarding framework: Implementing 'No Secrets'

TUESDAY 28 SEPTEMBER 2010 76 PORTLAND PLACE, LONDON

Topics include:

- Empowerment and the consultation on the Review of 'No Secrets'
- Challenges and possibilities in improving and measuring the outcomes of safeguarding: an update from 'Review of *In Safe Hands*: a Review of the Welsh Assembly Government's Guidance on the Protection of Vulnerable Adults in Wales'
- Safeguarding Vulnerable Adults and the law
- Serious incidents and concerns: working in partnership with the police
- Improving quality to protect Vulnerable Adults
- Empowerment in safeguarding: our experiences in Hampshire
- Safeguarding in hospitals: ensuring standards at ward level are maintained
- Risk management in adult safeguarding
- Safeguarding within the complaints process: managing complaints that involve Vulnerable Adults

Chair and speakers include:

Bridget Penhale

Editor Journal of Adult Protection
and Reader in Gerontology School
of Nursing and Midwifery
University of Sheffield

Lucy Bonnerjea

Policy Lead
No Secrets Review
Department of Health

Julia Magill

Visiting Senior Fellow
Welsh Institute for Health
and Social Care University
of Glamorgan



Safeguarding Vulnerable Adults

Strengthening the safeguarding framework:
Implementing 'No Secrets'

TUESDAY 28 SEPTEMBER 2010
76 PORTLAND PLACE, LONDON

This one day conference chaired by **Bridget Penhale** *Editor Journal of Adult Protection and Reader in Gerontology School of Nursing and Midwifery University of Sheffield* focusing on Safeguarding Vulnerable Adults is an opportunity to hear practical advice from leading healthcare professional on strengthening the safeguarding framework and implementing 'No Secrets'. **Lucy Bonnerjea** *Policy Lead No Secrets Review Department of Health* opens the conference with a presentation on empowerment and the consultation on the Review of *No Secrets*, involving and empowerment, measuring and monitoring the outcomes and demonstrating improvement.

"The NHS has an important role to play both in identifying and reporting abuse and in ensuring that vulnerable adults are safeguarded when accessing healthcare. It is imperative that the NHS builds on the present arrangements so that staff generally are trained and confident in protecting adults who may be vulnerable."

PETER HIGSON, CHIEF EXECUTIVE OF HEALTHCARE INSPECTORATE WALES (HIW), MARCH 2010

The morning continues with a presentation from **Julia Magill** *Visiting Senior Fellow Welsh Institute for Health and Social Care University of Glamorgan* on challenges and possibilities in improving and measuring the outcomes of safeguarding: an update from 'Review of *In Safe Hands: a Review of the Welsh Assembly Government's Guidance on the Protection of Vulnerable Adults in Wales*' will discuss the recommendations from the review.

Delegates will have the opportunity to hear from a variety of healthcare professionals on topics including Safeguarding Vulnerable Adults and the Law, improving quality to protect Vulnerable Adults and working in partnership with the police.

The conference closes with a presentation from **Carole Crocker** *Deputy Director of Nursing Great Western Hospital NHS Foundation Trust*, who will discuss safeguarding within the complaints process and managing complaints that involve Vulnerable Adults, the use of advocates to support vulnerable people and developing joint protocols for resolving and learning from complaints.



10.00 **Chairman's introduction**

10.10 **Empowerment and the consultation on the Review of 'No Secrets'**

Lucy Bonnerjea
Policy Lead No Secrets Review
Department of Health

- empowerment and the consultation on the Review of 'No Secrets'
- involving and empowering
- how can we start measuring and monitoring outcomes and demonstrating improvement

10.40 **Challenges and possibilities in improving and measuring the outcomes of safeguarding: an update from 'Review of In Safe Hands: a Review of the Welsh Assembly Government's Guidance on the Protection of Vulnerable Adults in Wales'**

Julia Magill
Visiting Senior Fellow
Welsh Institute for Health and Social Care
University of Glamorgan

- recommendations from the review of 'In Safe Hands'
- improving consistency in safeguarding practice
- what are the desired outcomes for safeguarding and how can they be measured and monitored?

11.10 Questions and answers, followed by coffee and exhibition at 11.20

11.50 **Safeguarding Vulnerable Adults and the law**

David Hewitt
Partner Healthcare
Weightmans LLP

- the Mental Capacity Act and safeguarding
- safeguarding beyond the Mental Capacity Act
- is there a duty to protect the vulnerable?

12.20 **Serious incidents and concerns: working in partnership with the police**

Paul Keasey
Chief Inspector
West Midlands Police

- working in partnership with the police: when to involve the police
- thresholds, information sharing, risk assessment and how to assess whether a crime has occurred
- preventative approaches and managing incidents as they occur

12.50 Questions and answers, followed by lunch and exhibition at 13.00

14.00 **Improving quality to protect Vulnerable Adults**

Louise Lawton
National Safeguarding Advisor
Care Quality Commission

- developing policy to improve the quality of care to protect Vulnerable Adults
- linking commissioning and protection of Vulnerable Adults practice
- moving from a reactive to a preventative approach to reduce abuse and neglect

14.30 **Empowerment in safeguarding: our experiences in Hampshire**

Jane Selvage
Strategic Safeguarding Adults Manager
Hampshire County Council

- using the family group conference approach to find effective outcomes
- working with service users so that they are empowered within the context of safeguarding
- working with service users to develop the outcomes and processes they want

15.00 **Safeguarding in hospitals: ensuring standards at ward level are maintained**

Nicky Hayes
Consultant Nurse for Older People
King's College Hospital NHS Foundation Trust

- engaging patients and carers to speak up around neglect, abuse and safeguarding concerns
- how incident reporting fits into the safeguarding agenda
- preventative approaches and examples in practice

15.30 Questions and answers, followed by tea and exhibition at 15.40

16.00 **Risk management in adult safeguarding**

Mick Collins
Chair
PAVA Wales

- risks and rights
- identifying, minimising, managing and monitoring risks
- adult protection plans

16.30 **Safeguarding within the complaints process: managing complaints that involve Vulnerable Adults**

Carole Crocker
Deputy Director of Nursing
Great Western Hospitals NHS Foundation Trust

- managing complaints that involve Vulnerable Adults
- ensuring effective partnership working to safeguard without compromising autonomy
- the use of advocates to support vulnerable people
- developing joint protocols for resolving and learning from complaints

17.00 Questions and answers, followed by close

Safeguarding Vulnerable Adults

Strengthening the safeguarding framework: Implementing 'No Secrets'

Tuesday 28 September 2010 76 Portland Place, London



All of our brochures are made from paper manufactured from sustainable forests. Once you have finished with this brochure please recycle the paper.

e m

► How to book

Fax the booking form to
020 8547 2300

Through our website at:
www.healthcare-events.co.uk

Post this form to Healthcare Events
2 Acre Road, Kingston, Surrey KT2 6EF

► Your details (Please complete a new form for each delegate. Photocopies are acceptable)

Dr Mr Mrs Ms (Please circle)

First name

Surname

Job Title

Department

Organisation

Address

Postcode

Telephone

Fax

Email

Please write your address clearly as confirmation will be sent by e-mail.

If you prefer confirmation by post please tick this box.

Please also ensure you complete your full postal address details for our records.

Please specify any special dietary or access requirements

This form must be signed by the delegate or an authorised person before we can accept the booking

(By signing this form, you are accepting the terms and conditions below)

Name

Signature

Date

► Payment

By cheque A cheque for is enclosed

Please make cheques payable to: Healthcare Events Ltd. Cheques can be £ or Euros (1 Euro = £0.90)

By invoice Please send an invoice to

Name (IN BLOCK CAPITALS)

Organisation

Address

Postcode

Purchase order number if applicable

By BACS

For payments in £:

Sort Code 16-22-24

Account No. 10111198

For payments in Euros:

Sort Code 16-10-90

Account No. 10048291

Please send your BACS remittance form as confirmation of payment

Your BACS reference

By credit card Please debit my Visa/Mastercard/Switch **All sections must be completed**

Cardholder's name

Card No.

Valid from

Expiry date

Issue No. (Switch only)

Card security code

(This is the last three digits of the number printed on the back of your card)

Signature

Card billing address

For office use only

Conference documentation

I cannot attend the conference but would like to receive a CD containing the conference handbook material, which includes speaker slides, at £69 each.

The CD will be sent out after the conference, please fill in the 'Your Details' section above for delivery, and the 'Payment' section.

IHM Members

I am an IHM Member

IHM membership number

To find out more about becoming an IHM member, please visit www.ihm.org.uk

Venue

76 Portland Place, London, W1B 1NT. A map of the venue will be sent with confirmation of your booking.

Date

Tuesday 28 September 2010.

Conference fee

- £365 + VAT (£428.88) for NHS, social care, private healthcare organisations and universities.
- £300 + VAT (£352.50) for voluntary sector/charities.
- £495 + VAT (£581.63) for commercial organisations.
- £300 + VAT (£352.50) for IHM members.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 17.5%.

Group rates

A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

Terms and conditions

A refund, less a 20% administration fee, will be made if cancellations are received, in writing, at least 4 weeks before the conference. We regret that any cancellation after this time cannot be refunded, and that refunds for failure to attend the conference cannot be made, but substitute delegates are welcome at any time.

Accommodation

On confirmation of your booking you will receive details of accommodation.

Confirmation of booking

All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 7–10 days after submitting your booking.

Exhibition

If you are interested in exhibiting at this event, please contact Gemma Belford on 020 8541 1399 or email gemma@healthcare-events.co.uk

Credits

This conference is recognised by the IHM, Endorsed by the ADASS, and CPD Accredited by the Royal College of physicians, London.

For more information contact Healthcare Events on **020 8541 1399** or email **matt@healthcare-events.co.uk**

The information you provide will be held on the Healthcare Events' database and may be used to update you with details of other events that we organise. If you DO NOT wish to receive this information, please tick this box

We occasionally release your details to companies sponsoring or exhibiting at our events. If you DO NOT wish to receive information from these companies, please tick this box

Healthcare Events reserve the right to make changes to speakers and programmes without prior notice. © Healthcare Events Ltd 2010.

Visit our website www.healthcare-events.co.uk or tel 020 8541 1399 fax 020 8547 2300