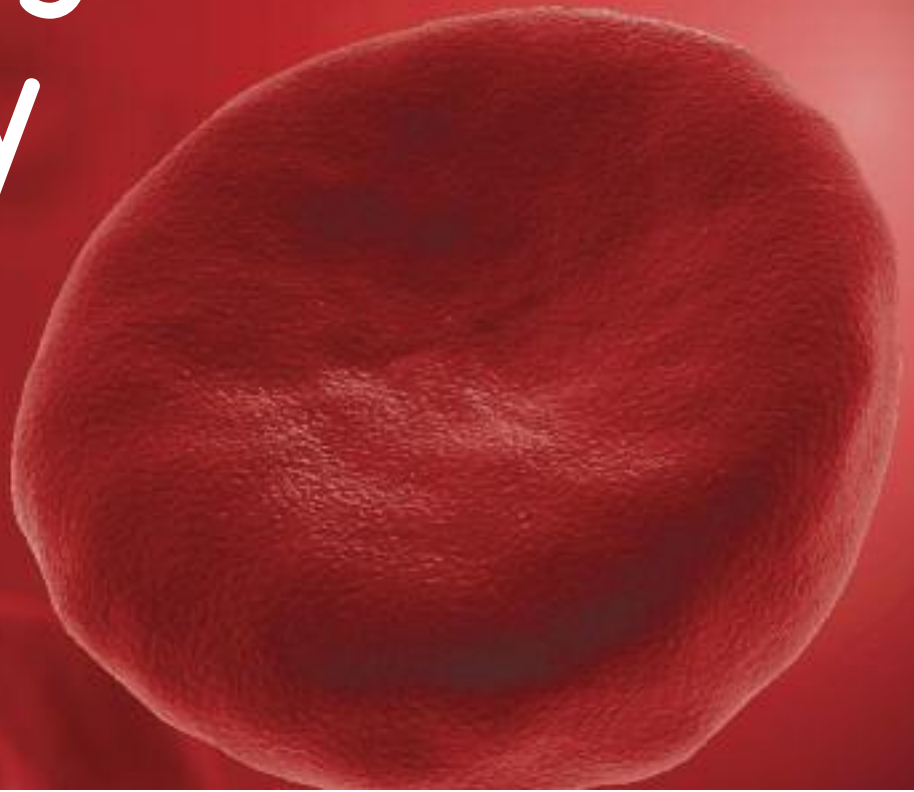


Improving Patient Safety and Managing the Quality of

Anticoagulation Therapy



Monday 18 October 2010 Cavendish Conference Centre, London

Topics include

- Anticoagulation Therapy: quality, productivity and safety indicators
- Managing Anticoagulation Therapy as part of safer care
- Improving the patient Anticoagulation journey
 - Involving patients: a patient journey
 - Improving the patient Anticoagulation Therapy journey
- Improving processes and using risk management tools
- Improving the monitoring of warfarin through a nurse led service
- Delivering the national quality standard for VTE prevention
- Improving the safety of Anticoagulation Therapy in the community
- Commissioning for improvement in Anticoagulation Therapy

Chair and keynote speakers include

Dr Patrick Kesteven

Consultant Haematologist

Newcastle Upon Tyne University Hospitals NHS Trust

Dr Hannah Cohen

Consultant Haematologist

University College London Hospitals

NHS Foundation Trust

and Honorary Senior Lecturer

University College London

Prof Gerard Stansby

Chair, VTE Prevention Quality Standard Expert Group

The National Institute for Health and Clinical Excellence



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Approval from the
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Practice has been
sought

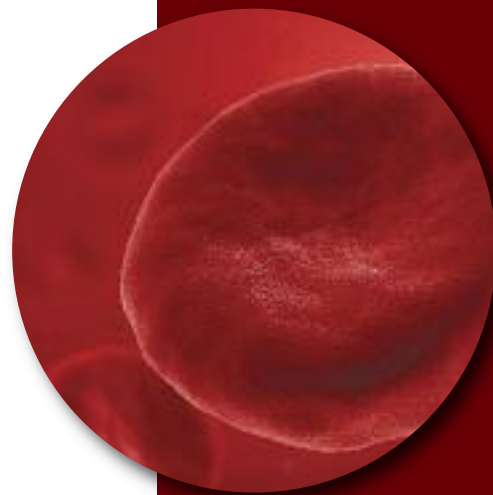


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Improving Patient Safety and Managing the Quality of

Anticoagulation Therapy



MONDAY 18 OCTOBER 2010 CAVENDISH CONFERENCE CENTRE, LONDON

Chaired by **Dr Patrick Kesteven** *Consultant Haematologist* Newcastle Upon Tyne University Hospitals NHS Trust this one day conference will provide delegates with key updates on improving patient safety and managing the quality of Anticoagulation Therapy. **Dr Hannah Cohen** *Consultant Haematologist* University College London Hospitals NHS Foundation Trust & *Honorary Senior Lecturer* University College London will open the day by discussing the quality, productivity and safety indicators for Anticoagulation Therapy as well as developing consensus on quality indicators for Anticoagulation Therapy, where things can go wrong, monitoring issues and the role of benchmarking in improving practice.

Before lunch the session *Improving the Patient Anticoagulation Journey* will include a talk from **Mr Jerome Durodie** *Patient* who will discuss his personal journey through Anticoagulation Therapy and how involving patients as partners raises important issues. This will be followed by **Elizabeth Macleod-Collins** *Anticoagulation Specialist Practitioner* The Queen Elizabeth Hospital NHS Trust who will talk about ways of improving the patient Anticoagulation Therapy journey to include the current approach and local developments.

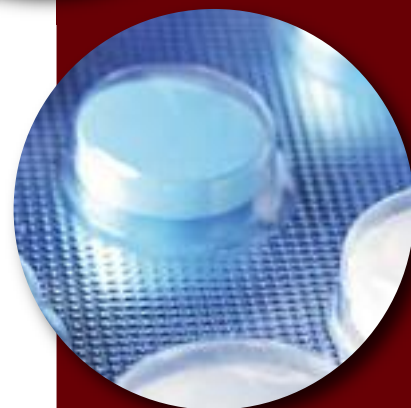
It is estimated that, in the UK, there are approximately 500,000 patients currently prescribed oral anticoagulant drugs.... These drugs require monitoring and frequent dose adjustment to maintain the desired therapeutic action and minimise adverse bleeding events. Underanticoagulation can result in thrombosis, which can be life-threatening. Overanticoagulation can result in haemorrhage, which can also be fatal.

RECOMMENDATIONS FROM THE BRITISH COMMITTEE FOR STANDARDS IN HAEMATOLOGY AND NATIONAL PATIENT SAFETY AGENCY BRITISH JOURNAL OF HAEMATOLOGY

Professor Gerard Stansby *Chair VTE Prevention Quality Standard Expert Group* The National Institute for Health and Clinical Excellence will present on going forward regarding the National Quality Standard for VTE prevention and what a high quality VTE service would look like and how it would link in with existing NICE and local standards.

Management of warfarin therapy spans across primary and secondary care and this can make the pathways complex. Whilst management takes place largely in the outpatient setting, problems frequently occur when these patients are transferring between the community and hospital setting. This can be due to issues around medicines reconciliation or failure to stop or start therapy appropriately when patients are admitted for surgical procedures

REDUCING HARM FROM HIGH RISK MEDICINES PATIENT SAFETY FIRST



10.00 **Chairman's Introduction**

10.10 **Anticoagulation Therapy: quality, productivity and safety indicators**

Dr Hannah Cohen

Consultant Haematologist
University College London Hospitals NHS Foundation Trust
and *Honorary Senior Lecturer*
University College London

- supporting the national and local quality metrics with quality indicators for Anticoagulation Therapy
- developing consensus on quality indicators for Anticoagulation Therapy
- where things go wrong
- monitoring and the role of benchmarking in improving practice
- meeting the future quality and productivity challenge in Anticoagulation Services

10.45 **Managing Anticoagulation Therapy as part of safer care**

Speaker to be announced

- high impact interventions for improvement in Anticoagulation Therapy
- organisational, clinical and patient level changes: employing the principles of a safe system
- using the NPSA 10 for 2010 common implementation principles and actions to reduce risk and improve Anticoagulation practice
- monitoring implementation with the NPSA alert 3 years on

11.20 Question and answers followed by coffee and exhibition at 11.30

11.50 **Improving the patient Anticoagulation journey**

Involving patients: A Patient Journey

Mr Jerome Durodie

Patient

- a personal journey through Anticoagulation Therapy
- self monitoring: the impact on quality of life
- involving patients as partners: key issues and tips for success

12.20 **Improving the patient Anticoagulation Therapy journey**

Elizabeth Macleod-Collins

Anticoagulation Specialist Practitioner
The Queen Elizabeth Hospital NHS Trust

- devising local policies to improve the patient journey
- our approach and local developments

12.50 Questions and answers, followed by lunch and exhibition at 13.00

14.00 **Improving processes and using risk management tools**

Hilary Merrett

Associate Director

and **Fiona Gale**

CHKS Consulting

- focusing on high risk medicines including Anticoagulation Therapy
- using Failure Mode Effects Analysis (FMEA) to proactively identify where the risks occur
- measuring and monitoring the reliability of the Anticoagulation process and translating the results into improvements in safety

14.30 **Improving the monitoring of warfarin through a nurse led service**

Caroline Baglin

Thrombophilia Clinical Nurse Specialist
Cambridge University Hospitals NHS Foundation Trust

- developing the nurse led service
- agreeing and communicating processes and understanding risks in the system
- risk assessment for starting and stopping warfarin
- accountability, competence and risk assessment
- the impact on patient understanding and warfarin control

15.00 **Delivering the National Quality Standard for VTE Prevention**

Prof Gerard Stansby

Chair, VTE Prevention Quality Standard Expert Group
The National Institute for Health and Clinical Excellence

- looking forward the National Quality Standard for VTE prevention
- what a high quality VTE service would look like
- how the standards will link in with existing NICE and local standards
- priorities for implementation

15.30 Questions and answers, followed by tea and exhibition at 15.40

16.00 **Improving the patient Anticoagulation journey**

Bob Arora

Map of Medicine Programme Manager
NHS Newham

- improving access through clearly defined pathways
- future developments to further improve the patient journey
- the patient view of the new service

16.30 **Commissioning for improvement in Anticoagulation Therapy**

Hassan Hajat

Advisor to Clinical Quality Team
Derbyshire County PCT

- developing effective commissioning of Anticoagulation services
- incorporating quality indicators into the commissioning process
- moving forward in practice

17.00 Questions and Answers, followed by close at 17.10

Improving Patient Safety and Managing the Quality of Anticoagulation Therapy

Monday 18 October 2010 Cavendish Conference Centre, London



Conference Registration

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- £495 + VAT (£581.63) for commercial organisations.

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