

Clinical Audit for Improvement

Monitoring & Improving Quality through the effective use of Clinical Audit

Thursday 19 October 2017 The Studio Conference Centre, Birmingham

Topics Include:

- Monitoring and improving Quality through Clinical Audit
- National clinical audit for quality and patient outcomes improvement
- Applying an ethical Framework to the practice of Clinical Audit
- Quality Improvement methods and Root Cause Analysis techniques for use in Clinical Audit
- Delivering sustainable change through a new audit system
- Developing the role of mortality audits, internal inspection and mortality reviews: the role for Clinical Audit in meeting the national requirements for investigations of deaths in NHS Trusts
- Implementing change based on local or national clinical audit findings
- Working in partnership to make clinical audit integral to the organisation and crucial to the board
- Delivering local improvement and learning from National Audit
- PLUS: Poster Presentations

2017

Chair & speakers include:

Stuart Metcalfe *Member National Quality Improvement & Clinical Audit Network (NQICAN)
& Clinical Audit & Effectiveness Manager Quality Team
University Hospitals Bristol NHS Foundation Trust*

Dr Ian Woolhouse

*Clinical Director, Accreditation & Audit
Royal College of Physicians*

Speaker Sponsor:



Supported by



Clinical Audit for Improvement

Monitoring & Improving Quality through the effective use of Clinical Audit

Thursday 19 October 2017 The Studio Conference Centre, Birmingham

"Trusts rated good and outstanding have effective clinical audit processes and ensure that audits are used to drive quality improvements" Care Quality Commission, March 2017

"For a trust to be confident about the quality of its services there must be a comprehensive clinical audit programme supported by a programme of continuous quality improvement" Care Quality Commission, March 2017

"Audits of whether guidelines are being followed are now widely undertaken. Where they are used effectively, they are an important tool for driving improvement in quality. In services that required improvement or were inadequate for effectiveness, audits were typically poorly planned or ineffective. In addition, the audits were not acted on and there were not enough audits being repeated to confirm that there were improvements. Too many audits were planned around the professional needs of staff, for their training or accreditation, rather than being prioritised by the need to improve care for patients. They often did not involve the whole multidisciplinary clinical team...Services without an established national audit were often less able to demonstrate that they were achieving satisfactory outcomes for their patients. In contrast, those services with well-established national audits were often able to show that they achieved good or excellent outcomes." Care Quality Commission March 2017

The Clinical Audit for Improvement Summit Birmingham 2017 supported by Healthcare Quality Improvement Partnership (HQIP) and the National Quality Improvement and Clinical Audit Network (NQICAN) will bring together clinicians and managers leading local Clinical Audit for Improvement. Through a series of national updates, practical case studies, extended sessions and poster presentations, this one day conference brings together an exceptional gathering of leading practitioners, clinicians, and policy makers to set out the major developments, promote innovative areas of clinical audit, and debate the key challenges affecting you and your clinical audit practice.

This summit focuses on clinical audit for improvement with a particular focus on the development of effective local clinical audit leading to audit recommendations that change practice and improve patient care.

This conference will enable you to:

- Network with colleagues who are working to improve clinical audit practice
- Learn from outstanding practice in quality improvement and change as a result of clinical audit findings
- Reflect on national clinical audit developments
- Develop your skills in the use of quality improvement methodology and Root Cause Analysis within audit
- Understand the role of clinical audit in meeting the national requirements for investigation of deaths
- Ensure delivery of local improvement and learning from National Audit
- Identify key strategies for ensuring change occurs as a result of clinical audit
- Self assess, reflect and expand your skills in clinical audit practice

100% of delegates at our previous conference on this subject would recommend it to a colleagues

Follow this conference on Twitter #ClinicalAudit2017

10.00 Chairman's Introduction

Stuart Metcalfe *Member National Quality Improvement & Clinical Audit Network (NQICAN) & Clinical Audit & Effectiveness Manager Quality Team University Hospitals Bristol NHS Foundation Trust*

10.10 Monitoring and improving Quality through Clinical Audit

Professor Danny Keenan
Medical Director
Healthcare Quality Improvement Partnership (HQIP)

- monitoring and improving quality through clinical audit
- trust reporting and action planning
- national and local developments
- clinical audit in Trusts: what needs to change?

10.40 National clinical audit for quality and patient outcomes improvement

Speaker to be announced

- developing meaningful and comparable measurements for all major pathways of care for every provider
- measuring the impact of clinical audit
- developing better use of clinical audit in commissioning
- NHS England update

11.10 *Question & Answers followed by Tea, Coffee & Exhibition at 11.20*

11.50 Applying an ethical Framework to the practice of Clinical Audit

Krishna Nair
Head of Assurance & Clinical Effectiveness
Clinical Effectiveness - Director of Operations & Governance
Bradford Teaching Hospitals NHS Foundation Trust

- is it really a clinical audit?
- caldicott principles, confidentiality, security, consent and access to information
- engaging patients and carers
- using clinical information systems and patient's case notes
- sponsorships and prime focus of the audit
- do you need an ethical approval to publish the audit results?

12.20 EXTENDED INTERACTIVE SESSION: Quality Improvement methods and Root Cause Analysis techniques for use in Clinical Audit

Rachel Shead
Clinical Audit Officer
and Julian Coleman
Clinical Audit Officer
Leicestershire Partnership NHS Trust

- essential quality improvement methods for use in Clinical Audit
- developing Root Cause Analysis techniques within Clinical Audit
- ensuring a comprehensive clinical audit programme is supported by a programme of continuous quality improvement
- 'grass roots' examples of how we at LPT have used RCA and QI techniques in our local audits
- interactive discussion

13.05 *Question & Answers followed by Lunch & Exhibition at 13.15*

13.50 Delivering sustainable change through a new audit system

Suzanne Henderson
Project Developer Clinical Audit & Effectiveness
Lancashire Teaching Hospitals NHS Foundation Trust



transparency leads to change
the success of new Ward & Area audits
learning and moving forward

14.15 Developing the role of mortality audits, internal inspection and mortality reviews: the role for Clinical Audit in meeting the national requirements for investigations of deaths in NHS Trusts

Dr Umesh Prabhu
Consultant Paediatrician, Medical Director for more than 15 years & Medical Adviser for International Recruitment

- meeting the national recommendations on investigations of deaths
- implementing a weekly mortality audit, and generating learning and systematic quality improvements from the problems identified
- identifying and focussing on priority areas for meaningful improvement
- using mortality review to engage clinicians in quality improvement
- feeding back the results to clinicians to change practice

14.45 EXTENDED SESSION: Implementing change based on local or national clinical audit findings

Nancy Dixon
Healthcare Quality Quest

- being clear about the improvements needed
- testing commitment of the team involved to achieve the improvements
- summary of some evidence on making changes in clinical practice
- selecting effective and feasible strategies for change
- developing an operational plan to implement a change strategy
- interactive table discussion

15.25 *Question & Answers followed by Tea, Coffee & Exhibition at 15.35*

15.50 Radiology Reporting Audit: From Quality Assurance to Quality Improvement

Dr Stephen Davies
Medical Director
Medica Reporting

- a description of a large scale continuous audit of radiology reporting across a cohort of 250 radiologists
- application of the data to inform personal and group learning
- use of the outcomes for systemic or organisational learning
- application of the process in the context of 'Response to Concerns' for external providers in the NHS and Independent Sectors

16.10 Working in Partnership to make clinical audit integral to the organisation and crucial for the Board

Dawn Nortman
Head of Clinical Audit & Research
Kent Community Trust NHS Foundation Trust

- tools and methods for ensuring strong clinical engagement in clinical audit
- ensuring clinical audit strategy is aligned to the organisation's clinical strategy
- using evidence to drive change and empowering staff to lead change
- communicating results to trust board

16.40 Delivering local improvement and learning from National Audit

Dr Ian Woolhouse
Clinical Director, Accreditation & Audit
Royal College of Physicians

- ensuring national audit participation leads to changes in local practice
- accountability for change following national clinical audit
- the challenges in implementing the findings at a local level
- case studies and examples in practice from the heart failure audit

17.10 *Question & Answers followed by Close at 17.20*

Poster Presentations

Safe prescribing of hypnotics and high dose antipsychotics on a Psychiatric Intensive Care Unit (PICU): Using a multidisciplinary approach for improving patient safety outcomes from medicines

To be confirmed

Understanding patient flow and data collection points and prior to and after clinical audit

To be confirmed

Introducing weekend handover proforma improves ward round and patient safety

To be confirmed

Does the introduction of a dedicated management pathway improve the care of patients with suspected renal colic?

To be confirmed

Are we providing timely echocardiograms for patients with myocardial infarction?

To be confirmed

Is there any benefit in discussing M3 Mammography images within the Breast MDT?

To be confirmed

A Retrospective Audit of Melatonin Prescribing Amongst Community Paediatricians in a Hertfordshire Child Development Centre and Cost Implications

To be confirmed



Clinical Audit for Improvement

Monitoring & Improving Quality

through the effective use of Clinical Audit

Thursday 19 October 2017 The Studio Conference Centre, Birmingham

Download

10% card payments discount*
15% Group booking discount**

How to book

Book online via credit card and receive a 10% discount*

www.healthcareconferencesuk.co.uk

Fax the booking form to
0208 181 6491

Post this form to Healthcare Conferences UK
8 Wilson Drive, Ottershaw, Surrey, KT16 0NT

> Your Details (please complete a new form for each delegate. Photocopies are acceptable)

Dr Mr Mrs Ms (Please Circle)

First Name

Surname

Job Title

Department

Organisation

Address

Postcode

Telephone

Fax

Email

Please write your address clearly as confirmation will be sent by email, if you prefer confirmation by post please tick this box,
Please also ensure you complete your full postal address details for our records.

Please specify any special dietary or access requirements

This form must be signed by the delegate or an authorised person before we can accept the booking

(By signing this form you are accepting the terms and conditions below)

Name

Signature

Date

> Payment

By Cheque A cheque for is enclosed

Please make Cheques Payable to: Healthcare Conferences UK Ltd.

By Invoice Please send an invoice to

Name

Organisation

Address

Postcode

PURCHASE ORDER NUMBER
(If Applicable)

Please note if you are requesting an invoice many NHS organisations now require a Purchase Order Number to be provided. If you do not provide this number this may slow down the processing of this delegate place.

By B A C S

For Payments in £: Sort Code 40-46-22 Account No. 21553690

Please send your BACS remittance form as confirmation of payment

Your BACS Reference

By credit card Please debit my Visa/Mastercard/Switch **All sections must be completed**

Cardholder's Name

Card No.

Valid From

Expiry Date

Issue No. (switch only)

You will be contacted during the processing of your booking to confirm the payment card security code. (this is the last three digits of the number printed on the back of your card)

Signature

Card billing address

Promotional Code

Conference Documentation

I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section...

For more information contact Healthcare Conferences UK on **01932 429933** or email jayne@hc-uk.org.uk

Venue

The Studio, 7 Cannon Street, Birmingham, B2 5EP. A map of the venue will be sent with confirmation of your booking.

Date

Thursday 19th October 2017

Conference Fee

- £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
 250 + VAT (£300.00) HQIP sponsored rate for Audit Leads, Managers & Facilitators
 £300 + VAT (£360.00) for voluntary sector / charities.
 £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

The information provided will be held on the Healthcare Conference UK's database and may be used to update you with details of other events that we organise. If you DO NOT wish to receive this information, please tick this box

*Credit card Discount

10% discount when you book via credit or debit card. This offer is exclusive to card bookings and cannot be used in conjunction with any other Healthcare Conferences UK offer.

**Group Rates

A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

Terms & Conditions

A refund, less a 20% administration fee, will be made if cancellations are received, in writing, at least 4 weeks before the conference. We regret that any cancellation after this cannot be refunded, and that refunds for failure to attend the conference cannot be made, but substitute delegates are welcome at any time.

We occasionally release your details to companies sponsoring or exhibiting at our events. If you DO NOT wish to receive information from these companies, please tick this box

Accommodation

On confirmation of your booking you will receive information for booking accommodation should you require it.

Confirmation of Booking

All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 7-10 days after submitting your booking.

Exhibition

If you are interested in exhibiting at this event, please contact Carolyn Goodbody on 01932 429933, or email carolyn@hc-uk.org.uk

Credits

CPD Certified. Recognised by the Good Governance Institute. Conference Producer is a member of the British Association for Professional Conference Organisers.



Healthcare Conferences UK reserve the right to make changes to speakers and programmes without prior notice.
©Healthcare Conferences UK Ltd 2011