A Practical Guide to Delivering Effective

Nursing Ward Rounds

Improving the quality of care on the ward through effective hourly active nursing rounds/Intentional rounding/care and comfort rounds

Wednesday 16 January 2013  Hallam Conference Centre, London
“Measures such as hourly nursing rounds, which the Prime Minister announced as a nationwide priority in January, have led to big improvements in patient satisfaction and levels of care”  
Department of Health April 2012

This conference focuses on delivering the Prime Ministers pledge of hourly nursing rounds/intentional ward rounds to ensure patients are checked regularly and know when to expect a nurse. Hourly nursing ward rounds also known as active nursing rounds, intentional rounds or care and comfort rounds are a proactive approach to ensuring high quality patient care.

Andrew Lansley commended Salford Royal NHS Foundation Trust for intentional hourly ward rounds. He stated “here in Salford we are getting hourly nursing rounds where patients are asked every hour about whether there are any problems, making sure we have patient-led inspections of hospitals, making sure we have simple service where we ask patients and staff, ‘Would you be happy for your relatives to be treated in this hospital?’”. The conference continues with the patient perspective of hourly ward rounds followed by practical case studies of how to introduce hourly ward rounds in practice.

The conference will also discuss the issue of how to ensure that intentional rounding improve patient care and do not become a tick box exercise, particularly on a busy ward. Speakers will discuss their practical case studies of ensuring ward rounds do improve patient care and deliver improvement on the wards.
Welcome: Improving Ward Round Process and Practice

Dr Gordon Caldwell
Consultant Physician & Clinical Tutor
Western Sussex Hospitals NHS Trust

• the ward round as an essential element of patient safety
• assessing the current system: how do we capture failures and risks?
• building reliability into ward round processes
• efficiency and quality gains to be made by improving the ward round process
• developing an effective multi-disciplinary process
• experiences from Western Sussex

A Patient Perspective on the Ward Round

Elaine Day
Patient Representative
Burton Hospitals NHS Trust

• how it feels to be a patient during a ward round
• maintaining dignity and privacy on ward rounds
• involving the patient to improve patient safety and communication
• a patient perspective

Question and answers, followed by coffee and exhibition at 11.20
Conference Splits: Intentional Ward Rounds Delegates will separate

Introduction to Intentional Rounding

Chair: Annette Bartley
Independent Quality Improvement Consultant
Health Foundation/IHI Fellow UK

• introducing intentional rounding

Delivering hourly nursing ward rounds

Simon Featherstone
Divisional Director of Nursing
Salford Royal NHS Foundation Trust

• ensuring nurses have enough time to give high quality care
• a patient rather than a task focused approach
• how do we spread best practice to all organisations and wards
• an update from the National Nursing and Care Forum

Question and answers, followed by lunch and exhibition

Delivering leadership and empowerment on the ward

Matt Rangue
Assistant Director of Nursing
Basildon and Thurrock University Hospitals
NHS Foundation Trust

• ensuring visible and active leadership on the wards
• delivering a ward manager leadership programme
• supporting and empowering nurses to change

The key components of intentional rounding

Jill Galvani
Director of Nursing, Midwifery and Patient Services
Betsi Cadwaladr University Health Board

• the key components of intentional rounding
• how do we ensure hourly ward rounds do not become a tickbox exercise
• implementation and the impact in our organisation

Sustainability “Let’s go round again!“ 18 months post Implementation

Sue Crossfield
Lead Nurse Safeguarding
University Hospitals Birmingham NHS Foundation Trust

• tales of the unexpected
• model the way - Multidisciplinary Engagement and Ward Leadership
• re-energise and refresh - Keep going

Question and answers, followed by tea and exhibition

Developing intentional rounding at ward level to improve the patient experience

Brian Lucas
Lead Nurse Practice and Innovation
The Queen Elizabeth Hospital King’s Lynn NHS Foundation Trust

• understanding the patient experience and how intentional rounding may positively impact on this
• developing a training package based on patient and staff feedback on rounding
• monitoring the impact of rounding on patient and relative experience

Joint Closing Session: Integrating the medical and nursing ward round with intentional ward rounds
(This conference will be joined by delegates from Ward Round Processes and Practice Conference for Final Session)

Mr Tony Miles
Consultant Surgeon
Western Sussex Hospital NHS Trust

Annette Bartley
Independent Quality Improvement Consultant
Health Foundation/IHI Fellow UK

• how do we combine intentional rounding and enhanced ward rounds into one coordinated process?

Question and answers, followed by close
A Practical Guide to Delivering Effective Ward Rounds
Wednesday 16 January 2013  Hallam Conference Centre, London

> How to book
Book online via credit card and receive a 10% discount*
www.healthcareconferencesuk.co.uk

Fax the booking form to 01932 880402
Post this form to Healthcare Conferences UK
8 Wilson Drive, Ottershaw, Surrey, KT16 0NT

> Your Details
(please complete a new form for each delegate. Photocopies are acceptable)

Dr  Mr  Mrs  Ms  (Please Circle)
First Name
Surname
Job Title
Department
Organisation
Address
Postcode
Telephone
Fax
Email

Please write your address clearly as confirmation will be sent by email, if you prefer confirmation by post please tick this box, please also ensure you complete your full postal address details for our records.

Please specify any special dietary or access requirements

This form must be signed by the delegate or an authorised person before we can accept the booking
(By signing this form you are accepting the terms and conditions below)

Name
Signature
Date

> Payment

☐ By Cheque  A cheque for ___ is enclosed
Please make Cheques Payable to: Healthcare Conferences UK Ltd.

☐ By Invoice  Please send an invoice to
Name
Organisation
Address
Postcode
Finance Telephone

PURCHASE ORDER NUMBER
(If Applicable)

Please note if you are requesting an invoice many NHS organisations now require a Purchase Order Number to be provided. If you do not provide this number this may slow down the processing of this delegate place.

☐ By BACS
For Payments in £:
Sort Code 40-46-22
Account No. 21553690

☐ By credit card  Please debit my Visa/Mastercard/Switch
Cardholder’s Name
Card No.
Valid From
Expire Date
Issue No. (switch only)

You will be contacted during the processing of your booking to confirm the payment card security code. (This is the last three digits of the number printed on the back of your card)

Signature
Card billing address
Promotional Code

> Where did you hear about this conference?

Venues
Hallam Conference Centre, 44 Hallam Street, London W1W 6JU. A map of the venue will be sent with confirmation of your booking.

Date
Wednesday 16 January 2013

Conferees Fee
£365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
£300 + VAT (£360.00) for voluntary sector / charities.
£495 + VAT (£594.00) for commercial organisations.
£300 + VAT (£360.00) for IHM members.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

> Conference Documentation

☐ I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

The PDF will be emailed out after the conference, please fill in the “Your Details” section above, ensuring your email address is clear and the “Payment” section.

> Terms & Conditions

A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference. Group Rates

*Credit card Discount
10% discount when you book via credit or debit card. This offer is exclusive to card bookings and cannot be used in conjunction with any other Healthcare Conferences UK offer.

**Group Rates
A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

Terms & Conditions
A refund, less a 20% administration fee, will be made if cancellations are received, in writing, at least 4 weeks before the conference. We regret that any cancellation after this cannot be refunded, and that refunds for failure to attend the conference cannot be made, but substitute delegates are welcome at any time.

Accommodation
On confirmation of your booking you will receive information for booking accommodation should you require it.

Confirmation of Booking
All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 7-10 days after submitting your booking.

Exhibition
If you are interested in exhibiting at this event, please contact Carolyn Goodbody on 01932 429933, or email carolyn@healthcareconferencesuk.co.uk

Credits
This conference is suitable for your CPD programme. This conference is recognised by the Good Governance Institute and IHM.

For more information contact Healthcare Conferences UK on 01932 429933 or email jayne@healthcareconferencesuk.co.uk

The information provided will be held on the Healthcare Conference UK’s database and may be used to update you with details of other events that we organise. If you DO NOT wish to receive this information, please tick this box.

Healthcare Conferences UK reserve the right to make changes to speakers and programmes without prior notice.

©Healthcare Conferences UK Ltd 2011