Delivering a 7 Day Health Service
Meeting the National Clinical Standards & Learning from the early adopter sites

Monday 6 October 2014  Hallam Conference Centre, London

Chair and Speakers include:

Steve Fairman
Managing Director
NHS Improving Quality

Rhuan Pk
Locality Delivery Manager
NHS Improving Quality

Supporting Organisations

Media Partner

Good Governance Institute
Improving Quality

MNT

CPD Member

Healthcare Conferences UK
Sir Bruce Keogh, Medical Director NHS England 22 July 2014

This conference focuses on meeting the national clinical standards and learning from the early adopter sites to deliver a 7 day health service in practice.

The 10 national clinical standards for 7 day working were published in December 2013. Sir Bruce Keogh national medical director for the NHS expects full implementation by 2017:

Sir Bruce says these standards “undo more than 50 years of accumulated custom and practice that have failed to put the interests of patients first”. He recommends they be adopted by the end of the 2016/17 financial year...

We know that patients and the public want us to act now to make seven-day services a reality in all parts of the NHS... “There are encouraging examples for NHS organisations that have moved to making healthcare services more accessible seven days a week to avoid compromising safety and patient experience.” We need to accelerate the pace and spread of these changes. In doing so, we can ensure the NHS leads the world in providing equality of access to consistent, high quality healthcare, seven days a week.” There is increasing evidence that mortality rates for patients admitted to hospitals on both sides of the Atlantic are higher at weekend; our junior doctors feel clinically exposed and unsupported at weekends; and hospital chief executives are worried about clinical cover.” We should also consider whether, in the 21st century, it is still acceptable for the NHS to expect people to always take time off work to access healthcare or to support a relative or friend to do the same? This has an economic impact as well as an impact on patient and family experience” This is not just about hospitals but the whole NHS system. One part cannot function efficiently at the weekend if other parts don’t...If people are to experience genuine seven-day treatment and care, we must look beyond emergency services and beyond the services offered to hospital inpatients. We need to make similar improvements across primary, community health and social services, removing barriers between organisations.” NHS England, 2013

Visit our website www.healthcareconferencesuk.co.uk or tel 01932 429933 fax 01932 880402
10.00 Chairman’s Introduction: Delivering a 7 day health service

Steve Fairman Managing Director NHS Improving Quality

10.15 Everyone Counts: NHS Services, 7 Days a week: Learning from the early adopters

Rhuei Pike
Locality Delivery Manager
NHS Improving Quality

• ensuring access to clinical services 7 days a week for routine and emergency care: an update from the NHS Services, 7 Days a week forums
• an update from the early adopter sites
• removing barriers which prevent the NHS functioning as a seven day service
• ensuring equity in care for all regardless of day of admission
• the cost and financial implications

10.45 Provider and service models for 7 day working: the options

Mark Hackett
Chief Executive
University Hospital of North Staffordshire NHS Trust & Chair Theme52 – Service Models
NHS Services 7 Days a Week Forum NHS England

• provider and service models
• which services should be priorities?
• case studies and examples of service models in practice
• what should I do when I get back to my workplace tomorrow?: planning for the move to 7 day services

11.10 Question and answers, followed by coffee and exhibition

Delivering whole systems integrated 7 day services: case studies and lessons from early adopters

11.50 Winning the hearts and minds of frontline staff

Speaker to be announced

• winning the hearts and minds of frontline staff
• challenges and solutions
• the results we have seen as an early adopter

12.20 Implementing Clinical Quality for NHS Services, 7 Days a week

Prof Derek Bell
Professor of Acute Medicine
NCPE - Elected Member (England and Wales)
Imperial College London

• implementing clinical quality standards for NHS Services 7 Days a week
• Building on the work in London: 10 standards: patient experience, time to first consultant review, MOT review, shift handover, diagnostics, intervention, mental health, on-going review, transfer to community, primary and social care and quality improvement
• the challenges: consultant delivered care and multidisciplinary assessment

12.50 Question and answers, followed by lunch and exhibition

13.00 The practicalities of delivering a 7 day service across health and social care

14.00 7 Day Health Services: ensuring the support services and infrastructure are in place to support a 7 day model

Dr Danny Boxer
Consultant Radiologist
West Hertfordshire Hospitals NHS Trust

• extending services: engaging staff to change to improve care for patients
• ensuring the support services are in place and preparing the workforce
• practical issues: managing rotas and rostering
• issues around recruitment of staff and staff remuneration incentives
• lessons from our experience in extending imaging services

14.30 Employment law, consultant contracts, challenges and tips for success

Rachael Heenan
Partner
Capsticks Solicitors

• maximising contractual efficiencies and flexibilities
• amending the contract of employment to provide for seven-day working
• issues for changing contracts for consultants, nurses, managers and other groups
• flexible working – the legal framework
• trade union and individual consultation obligations

15.10 Question and answers, followed by tea

15.35 Commissioning 7 day services

Dr Andrew Stein
Consultant
Hospitals Coventry & Warwickshire NHS Trust

• commissioning 7 day services
• ensuring providers meet quality standards 7 days a week
• delivering 7 day primary care services
• commissioning levers and case studies

16.05 Delivering the standards for 7 day Consultant present care in practice

Dr Mark Temple
Consultant Nephrologist and Physician
& Future Hospital Officer Royal College of Physicians

• delivering the standards for 7 day consultant present care
• the benefits of consultant delivered care
• how are trusts progressing against the standards?

16.35 Question and answers, followed by close
Delivering a 7 Day Health Service
Monday 6 October 2014  Hallam Conference Centre, London

**Venue**
Hallam Conference Centre, 44 Hallam Street, London W1W 6JJ. A map of the venue will be sent with confirmation of your booking.

**Date**
Monday 6 October 2014

**Conference Fee**
- £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
- £300 + VAT (£360.00) for voluntary sector / charities.
- £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

**Terms & Conditions**
A refund, less a 20% administration fee, will be made if cancellations are received, in writing, at least 4 weeks before the conference. We regret that any cancellation after this cannot be refunded, and that refunds for failure to attend the conference cannot be made, but substitute delegates are welcome at any time.

**Group Rates**
A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

**Accommodation**
On confirmation of your booking you will receive details of accommodation.

**Exhibition**
If you are interested in exhibiting at this event, please contact Carolyn Goodbody on 01932 429933, or email Carolyn@healthcareconferencesuk.co.uk

**Credits**
CPD Certified. Recognised by the Good Governance Institute and IHM.

**Additional Information**
Visit our website www.healthcareconferencesuk.co.uk or tel 01932 429933 fax 01932 880402

---

**How to book**
Book with credit card and receive a 10% discount* www.healthcareconferencesuk.co.uk Fax the booking form to 0208 181 6491 Post this form to Healthcare Conferences UK, 8 Wilson Drive, Ottershaw KT16 0NT

**Conference Registration**
Visit our website www.healthcareconferencesuk.co.uk or tel 01932 429933 fax 01932 880402

---

**Your Details**
*please complete a new form for each delegate. Photocopies are acceptable*

<table>
<thead>
<tr>
<th>Dr</th>
<th>Mr</th>
<th>Mrs</th>
<th>Ms</th>
<th>[Please Circle]</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Name</td>
<td>Surname</td>
<td>Job Title</td>
<td>Department</td>
<td>Organisation</td>
</tr>
<tr>
<td>Address</td>
<td>Postcode</td>
<td>Telephone</td>
<td>Fax</td>
<td>Email</td>
</tr>
</tbody>
</table>

Please write your address clearly as confirmation will be sent by email, if you prefer confirmation by post please tick this box, Please also ensure you complete your full postal address details for our records.

Please specify any special dietary or access requirements

This form must be signed by the delegate or an authorised person before we can accept the booking

(By signing this form you are accepting the terms and conditions below)

<table>
<thead>
<tr>
<th>Name</th>
<th>Signature</th>
<th>Date</th>
</tr>
</thead>
</table>

> Payment

**By Cheque**
A cheque for **[ ]** is enclosed

Please make Cheques Payable to: Healthcare Conferences UK Ltd

**By Invoice**
Please send an invoice to

Name
Organisation
Address
Postcode
Accounts Email

**PURCHASE ORDER NUMBER**
(If Applicable)

Please note if you are requesting an invoice many NHS organisations now require a Purchase Order Number to be provided. If you do not provide this number this may slow down the processing of this delegate place.

**By B A C S**
For Payments in £: Sort Code 40-46-22 Account No. 21553690

- Please send your BACS remittance form as confirmation of payment
- Your BACS Reference

**By credit card**
Please debit my Visa/Mastercard/Switch

Cardholder’s Name
Card No.
Valid From
Expire To

**Issu No.** (switch only)
You will be contacted during the processing of your booking for your card security code (this is the last three digits of the number printed on the back of your card)

Signature
Card billing address

**Promotional Code**

The PDF will be sent out after the conference, please fill in the ‘Your Details’ section above for delivery, and the ‘Payment’ section.

> Conference Documentation

I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

> Where did you hear about this conference?

---

**Visit our website** www.healthcareconferencesuk.co.uk or tel 01932 429933 fax 01932 880402

---

*Card Discount* 10% discount when you book with credit card. This offer is exclusive to card bookings and cannot be used in conjunction with any other Healthcare Conferences UK offer.

**Group Rates**
A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

**Terms & Conditions**
A refund, less a 20% administration fee, will be made if cancellations are received, in writing, at least 4 weeks before the conference. We regret that any cancellation after this cannot be refunded, and that refunds for failure to attend the conference cannot be made, but substitute delegates are welcome at any time.

Visit our website www.healthcareconferencesuk.co.uk or tel 01932 429933 or email jayne@hc-uk.org.uk

©Healthcare Conferences UK Ltd 2011