Abstract

Prior to the pandemic, University Hospitals of Leicester (UHL) had started embedding an Assessment and Accreditation framework on the adult inpatient wards.

Assessment and Accreditation provides assurance that safe and effective high quality nursing and midwifery care is delivered consistently.

At UHL our approach to Assessment and Accreditation has been adapted from Salford Royals Nursing Assessment and Accreditation System (NAAS). It aligns with the Care Quality Commission (CQC) Fundamental Standards of Care, with local triangulation of nursing and midwifery key performance Indicators and quality outcome measures whilst ensuring that the voice of our patients is heard and responded to.

Assessment and Accreditation has allowed the senior nursing and midwifery team at UHL to respond rapidly to the learning and subsequent changes to practice that the pandemic has necessitated

Whilst we initially discussed ‘taking down’ Assessment and Accreditation at the beginning of the pandemic, we quickly noticed that there were opportunities for a different approach. This is our experience.