



Adapting Ward Accreditation during and following the pandemic

Our Experience

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Assessment and Accreditation at UHL

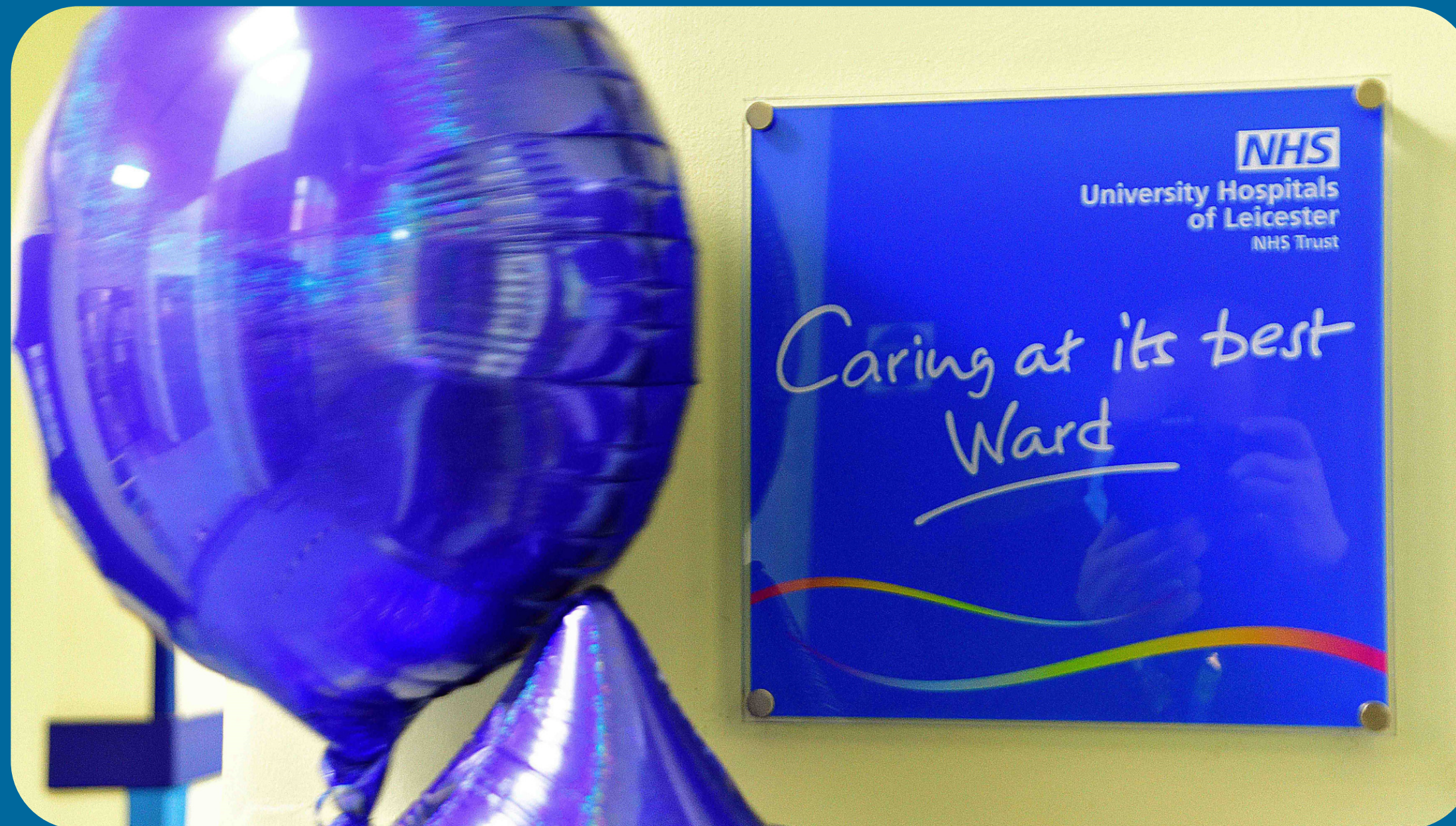


Maintaining Focus

Nursing & Midwifery Quality Metrics Scorecard - February '21

MEASURES	PATIENT EXPERIENCE						PATIENT HARMS										MONTH				
	FFT Score % positive	FFT overall coverage %	Did nurses talk in front of you as if you weren't there? (Q10)			When you had important questions to ask, did you get answers that you could understand from the Nurses? (Q7b)			Category 2 Hospital acquired Pressure Ulcers (Unvalidated)	Category 3 Hospital acquired Pressure Ulcers (Unvalidated)	Category 4 Hospital acquired Pressure Ulcers (Unvalidated)	Deep Tissue Injury (DTI) Hospital Acquired	Unstageable Hospital Acquired Pressure Ulcers	Hosp. Acquired MRSA Bacteremia	Hosp. Acquired Clostridium Difficile	Hospital Acquired COVID19	Medication Administration Data	Total number of Falls regardless of harm level	No. of patients who had a moderate or above fall whilst an Inpatient (3A or 3B validation)	1. Patient Nursing Observations	2. Nutrition and Hydration
less than 80 %			Average score greater than CMG average score by 1% = GREEN, Same as CMG average = BLUE, Below CMG average = RED. Response coverage GREEN if 30% or above						0	0	0			0	0	0		0			
			CMG Score			Ward Score			>=1	>=1	>=1			>=1	>=1	>=1		>=1			
	5.9	100%	17%		90.3	25%		88.6	24%	0	0	0	0	0	0	0	0	3	0	81%	66%
	6.0	97%	32%		91.6	18%		92.3	17%	0	0	0	0	0	0	0	0	4	0	65%	82%
	7.0	100%	10%		83.8	21%		87.9	20%	0	0	0	1	0	0	0	0	2	0	87%	96%
	10.1	100%	30%		92.7	51%		92.2	48%	0	0	0	0	0	0	0	0	1	0	92%	76%

Listening and Learning



Future Plans

