Patient exp abstract – Rachel Lovesy

**Abstract**: The Covid-19 pandemic posed many challenges for patients and their loved ones, with the potential for a significantly detrimental effect on staffs ability to deliver Person Centred Care. This presentation explores Pickers 8 principles of Person Centred Care and how these are embedded, the threat of Covid-19 on these principles and how Northampton General Hospital set about supporting patients to uphold those essential connections with their loved ones.