# Chris Graham

Chris is the CEO of Picker, a leading international charity that exists to promote and improve person centred care. A researcher by background, Chris has particular expertise in measuring, understanding, and using people's experiences of healthcare and has worked with partners around the world to develop approaches to patient feedback. This has included extensive work on the development of the NHS Staff and Patient Survey Programmes, two of the largest programmes of their kind anywhere in the world.

As well as his work at Picker, Chris is a National Institute of Health Research (NIHR) faculty member, an associate member of the University of Oxford’s Health Services Research Unit, and is part of the Quality, Safety, and Outcomes of Health and Social Care Policy Research Unit. Chris studied Experimental Psychology at Pembroke College, University of Oxford.