# Paul Jebb OStJ MA BSc(Hons) DipHE RN

Paul qualified as a nurse in 1996 and worked in numerous posts within nursing, as well as a period in operational management, then in 2010 returned to nurse, then in October 2014, Paul undertook a secondment to the National Patient Experience team at NHS England as Experience of Care Professional Lead, leading on developing Always Events, aspects of the carers work stream and toolkit development to enhance experience of care. In December 2016 Paul returned to an NHS Trust as Associate Director of Nursing at University Hospitals of Morecambe Bay NHS FT and has recently completed a 13 month secondment as Deputy Director of Nursing at Southport & Ormskirk Hospitals NHS Trust. Paul is now the Associate Chief Nurse, Experience, Engagement & Safeguarding at Lancashire & South Cumbria NHS Foundation Trust

Paul has been involved and led on numerous quality improvement initiatives throughout his career, and has gained the extra mile award by the motor neurone disease Association, in 2012 Paul was winner of a national Patient Safety Award, and in 2014 Paul and his team won a national healthcare communications award for best engagement. In 2021 Paul was honoured (and surprised) to be named the Patient Experience Network NHS Patient Experience Professional of the Year.

In April 2016 Paul became an International Fellow of the England Centre for Practice Development

In February 2014 Paul was honoured to be offered an Honorary Senior Lectureship at the University of Central Lancashire.

Paul is also a member of an NMC Professional Standards advisory panel, which aims to give strategic direction to the NMC Executive team and to improve the dialogue between the NMC and leaders in the professions and to ensure expertise, is brought to bear on NMC work. Paul was also part of the strategic group to refresh the NMC Education Standards.

Paul has represented the Royal College of Nursing at local, regional, national and international levels, is a member of RCNi Editorial Advisory Board. Paul also judges several national nursing and health care awards. Paul is now a member of the RCN Nurses in Leadership and Management Forum steering group.

Paul has also been the Assistant Chief Nurse (Head of Workforce) for St John Ambulance (England & the Islands), and has held other voluntary roles. In 2012 he was honoured with the award of ‘Officer of the Order of St John’.

Paul has developed his managerial skills and has completed an MA in Health Service Management. Paul also completed the Dept. of Health/RCN leadership Course for Nurses Working with Older People in 2005, and he was a Fellow of the NHS Institute Faculty of Improvement. And in 2016 completed the ‘Aspirant Executive Nurse Leaders’ sponsored by NHS Improvement at London South Bank University.