A Practical Guide to Improving End of Life Care

Implementing the Actions for End of Life Care 2014-16

Wednesday 20 May 2015  Colmore Gate Conference Centre Birmingham

Chair & Speakers include

Simon Chapman
Director of Public and Parliamentary Engagement
The National Council for Palliative Care

Tony Bonser
Chair People in Partnership
The National Council for Palliative Care and Dying Matters & Member
Baroness Neuberger’s Independent Review Panel on the Liverpool Care Pathway

Supporting Organisations:

Media Partner

Good Governance Institute
The National Council for Palliative Care
We Are Macmillan. Cancer Support
European Journal of Palliative Care
CPD Member
Care Quality Commission
Compassion in Dying
Supporting Your Choices
Child Bereavement UK
Rebuilding Lives Together
Healthcare Conferences UK
“Actions for End of Life Care: 2014-16 – sets out NHS England’s commitments for adults and children. It is one component of a wider ambition to develop a vision for end of life care beyond 2015. This can only be achieved in partnership with all those in health and social care. We now need to ensure that living and dying well is the focus of end of life care, wherever it occurs. This is the challenge: together we can and must achieve it... The End of Life Care Strategy needs to be revisited and refreshed so that national actions align with both the current needs of the population and arrangements in the health and social care system following the Health and Social Care Act 2012. But improving end of life care involves a wide range of people and organisations, across the health and social care, professional and public, and statutory and voluntary, spectrum. Over the next year, we will work with colleagues and individuals across that spectrum to develop an ambitious five year plan for end of life care beyond 2015.”

Bee Wee, National Clinical Director for End of Life Care, NHS England 11 November 2014

NHS England has recently published a new document setting out its ambitions for end of life care for adults and children in the coming years. Actions for end of Life Care 2014-16 presents a framework based on the House of Care model with four interdependent components:

1. Engaged, informed individuals and carers – through providing information and seeking feedback and engagement from them.
2. Health and care professionals committed to partnership working – through developing capability and communities of practice.
3. Organisational and supporting processes – through maintaining a focus on developing and refining processes that improve consistent, coordinated care.
4. Commissioning – through development of resources and commissioning approaches which incrementally improves end of life care.

This conference focuses on improving end of life care and delivering the ambitions of this forward looking strategy at a local level.

National Voice and NCPC in partnership with the national clinical director for end of life care at NHS England, Dr Bee Wee have produced Every Moment Counts. Every Moment Counts “draws on surveys, the testimonies of bereaved carers, the experience of end of life care charities and the reflections of professionals that highlighted failures in coordinating and personalising the different elements of end of life care. One of the challenges highlighted is that individuals working to support and care for the person are often generalists who may not have the confidence – or the training and preparation – to open up conversations about choices and preferences. Yet Every Moment Counts shows these are vital to the people and carers in question.” Every Moment Counts, March 2015

Follow this conference on Twitter #EndofLifeCare
10.00 Chairman’s Welcome and Introduction
Simon Chapman
Director for Public and Parliamentary Engagement
The National Council of Palliative Care

10.10 Putting personal experience first
Tony Bonser
Chair, People in Partnership The National Council for Palliative Care
Member, The Leadership Alliance for the Care of Dying People (LACDP)
& Member Baroness Neuberger’s Independent Review Panel

10.40 Implementing the new Actions for End of Life Care 2014-16
Simon Chapman
Director for Public and Parliamentary Engagement
The National Council of Palliative Care
• implementing the four interdependent components of the framework
• one chance to get it right: moving forward with the five priorities of care
• every moment counts: incorporating in the narrative on end of life care from the person and carer perspective
• working towards a new end of life care strategy for 2015 and beyond

11.10 Question and answers, followed by coffee and exhibition

11.45 One chance to get it right: monitoring progress against the five priorities of care
Anne-Marie Raftery
Team Leader & Macmillan Clinical Nurse Specialist in Palliative Care
The Christie Hospital NHS Foundation Trust
• monitoring progress against the five priorities
• outcomes and guiding principles
• education, training and professional development
• our experience at the Christie

12.15 Care in the last days of life: developing training and competence
Dr Dee Traue
Medical Director
Isabel Hospice
• supporting organisations to improve care in the last days of life: resources that can help support staff to deliver their duties and responsibilities
• education and training
• developing and mapping competence
• transforming end of life care in hospitals

12.55 Question and answers, followed by lunch and exhibition

13.00 Improving compassionate care at the end of life
Dr Dawn Chaplin
Head Nurse Patient Experience/Clinical Dean for Nursing With Hazel Gunter
Director of Workforce
Heart of England NHS Foundation Trust
• learning from Francis: embedding compassion into the workforce
• delivering a compassionate care training programme to support people at the end of life
• measuring patient experience at the end of life
• the programme and our experience at Heart of England

13.30 Developing individual care plans and goals for every end of life care patient
Dr Chris Farnham
Medical Director Heart of Kent Hospice, Chair, The Education Committee, The Association of Palliative Medicine & Member Leadership Alliance for the Care of Dying People
• how individualised care plans differ from the LCP’s
• developing and monitoring care plans for every patient and communicating with family and carers
• ensuring the care plans reflect the five priority areas
• ensuring the individual plan of care, which includes food and drink, symptom control and psychological, social and spiritual support, is agreed, coordinated and delivered with compassion

14.00 Improving compassionate care at the end of life
Dr Dawn Chaplin
Head Nurse Patient Experience/Clinical Dean for Nursing With Hazel Gunter
Director of Workforce
Heart of England NHS Foundation Trust
• learning from Francis: embedding compassion into the workforce
• delivering a compassionate care training programme to support people at the end of life
• measuring patient experience at the end of life
• the programme and our experience at Heart of England

14.30 Developing individual care plans and goals for every end of life care patient
Dr Chris Farnham
Medical Director Heart of Kent Hospice, Chair, The Education Committee, The Association of Palliative Medicine & Member Leadership Alliance for the Care of Dying People
• how individualised care plans differ from the LCP’s
• developing and monitoring care plans for every patient and communicating with family and carers
• ensuring the care plans reflect the five priority areas
• ensuring the individual plan of care, which includes food and drink, symptom control and psychological, social and spiritual support, is agreed, coordinated and delivered with compassion

15.00 Question and answers, followed by tea

15.40 Moving forward with meaningful metrics for population based end of life care commissioning
Prof Keri Thomas
National Clinical Lead
The National Gold Standards Centre for End of Life Care
Hon Professor of End of Life Care
University of Birmingham
• principles and priorities for end of life care commissioning
• developing metrics for end of life care commissioning
• moving forward

16.10 The new inspection process for end of life care?
Dr John Byrne
GP Advisor Central
The Care Quality Commission
• how will we assess and inspect end of life care in hospitals, adult social care, hospices, community health services and general practice?
• inspecting against the five priority areas for end of life care
• providing the public with a clear picture of the quality of care, exposing poor and mediocre care and highlighting services providing good and excellent care
• the inspection regime and lessons from the initial inspections

16.40 Question and answers, followed by close
Improving End of Life Care

Wednesday 20 May 2015  Colmore Conference Centre, Birmingham

Venue
Colmore Gate Conference Centre, DeVere Venues,
5th Floor Colmore Gate, Bull Street Entrance
Birmingham B3 2QD. A map of the venue will be sent with
confirmation of your booking.

Date
Wednesday 20 May 2015

Conference Fee
£365 + VAT (£438.00) for NHS, Social care, private
healthcare organisations and universities.
£300 + VAT (£360.00) for voluntary sector / charities.
£495 + VAT (£594.00) for commercial organisations.
The fee includes lunch, refreshments and a copy of the
conference handbook. VAT at 20%.

The fee includes lunch, refreshments and a copy of the
conference handbook. VAT at 20%.

Accommodation
On confirmation of your booking you will receive details of
accommodation.

Confirmation of Booking
All bookings will be confirmed by email, unless stated otherwise.
Please contact us if you have not received confirmation 7-10 days
after submitting your booking.

Exhibition
If you are interested in exhibiting at this event, please contact
Carolyn Goodbody on 01932 429933, or email Carolyn@hc-uk.org.uk

Credits
CPD Certified. Recognised by the Good Governance Institute.

For more information contact Healthcare Conferences UK on 01932 429933 or email jayne@hc-uk.org.uk

Visit our website www.healthcareconferencesuk.co.uk or tel 01932 429933 fax 0208 181 6491

The information provided will be held on the Healthcare Conferences UK”
database and may be used to update you with details of other events that we
organise. If you DO NOT wish to receive this information, please tick this box

Healthcare Conferences UK reserve the right to make changes to speakers and
programme without prior notice.

©Healthcare Conferences UK Ltd 2011