Clinical Audit for Improvement in Mental Health

Friday 9 February 2018 De Vere West One Conference Centre, London

Topics Include:

• Monitoring and improving Quality through Clinical Audit
• National clinical audit in Mental Health
• EXTENDED INTERACTIVE SESSION: Quality Improvement methods and Root Cause Analysis techniques for use in Clinical Audit in Mental Health
• Service user involvement and leadership in Clinical Audit
• Using Clinical Audit to monitor progress against National Quality Standards: Case Study: Psychosis & Schizophrenia
• Ensuring effective assessment and monitoring of the physical health needs of every person through clinical audit
• Partnership working within and between organisations: Case Study: Clinical Audit in Community and applying this in a mental health setting
• Changing practice locally as a result of national audit findings: Case study: Dementia
• Using Clinical Audit to understand, learn from and reduce Suicide

Chair & speakers include:

Carl Walker  
Chair National Quality Improvement & Clinical Audit Network (NQICAN)  
Clinical Audit Manager University Hospitals of Leicester NHS Trust

Kirsten Windfuhr  
Associate Director  
Healthcare Quality Improvement Partnership (HQIP)

Supported by
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“Clinical audit is one of the simplest and yet most effective clinical processes. As well as ensuring compliance with minimum standards, clinical audit is about using information to drive improvements to clinical care and patient outcomes; is a key way for professionals to appraise and improve their own clinical practice; is a team-building activity; and aids attainment of excellence in clinical care.” The Royal College of Psychiatrists Centre for Quality Improvement (CCQI)

Following our Annual Clinical Audit Summit this conference has been developed specifically to focus on delivering improvement through clinical audit in a mental health setting. The conference will bring together clinicians and managers leading local clinical audit programmes. Supported by the National Quality Improvement and Clinical Audit Network (NQICAN), through national mental health clinical audit developments, and practical case studies the conference will provide a practical guide to improving clinical audit practice that delivers change in mental health.

“Trusts rated good and outstanding have effective clinical audit processes and ensure that audits are used to drive quality improvements” Care Quality Commission, 2017

“For a trust to be confident about the quality of its services there must be a comprehensive clinical audit programme supported by a programme of continuous quality improvement” Care Quality Commission, 2017

This conference will enable you to:

• Network with colleagues who are working to improve clinical audit practice in mental health
• Learn from outstanding practice in delivering quality improvement and change as a result of clinical audit findings
• Reflect on national mental health clinical audit developments
• Develop your skills in the use of quality improvement methodology and Root Cause Analysis within clinical audit
• Learn from case studies focusing on delivering improvement and effective clinical audit in:
  • Community mental health
  • Dementia
  • Psychosis and Schizophrenia
  • Physical Health monitoring and improvement
  • Reducing suicide
• Ensure delivery of local improvement and learning from National Audit
• Understand how to involve and engage service users in Clinical Audit
• Identify key strategies for ensuring change occurs as a result of clinical audit
• Self assess, reflect and expand your skills in clinical audit practice
<table>
<thead>
<tr>
<th>Time</th>
<th>Session Title</th>
<th>Speaker(s)</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>10.00</td>
<td>Chairman’s Introduction</td>
<td>Carl Walker Chair</td>
<td>National Quality Improvement &amp; Clinical Audit Network (NQICAN)</td>
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<td></td>
<td>Clinical Audit Manager</td>
<td>University Hospitals of Leicester NHS Trust</td>
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| 10.10 | Monitoring and improving Quality through Clinical Audit            | Kirsten Windfuhr                                | • monitoring and improving quality through clinical audit  
• trust reporting and action planning  
• national and local developments  
• addressing Parity of Esteem in National Clinical Audit  
• Clinical Audit in Mental Health: what needs to change? |
|       |                                                                    | Associate Director                              | Healthcare Quality Improvement Partnership (HQIP)                                                                                                                                                           |
| 10.40 | National clinical audit in Mental Health                          | Speaker to be announced                         | • National Clinical Audit in Mental Health: current and future programmes  
• measuring the impact of clinical audit in mental health  
• supporting teams to learn from each other through peer-led quality improvement programmes |
| 11.10 | Question & Answers followed by Tea, Coffee & Exhibition at 11.20  |                                                 |                                                                                                                                                    |
| 11.50 | EXTENDED INTERACTIVE SESSION: Quality Improvement methods and Root Cause Analysis techniques for use in Clinical Audit in Mental Health | Rachel Shead Clinical Audit Officer and Julian Coleman Clinical Audit Officer Leicestershire Partnership NHS Trust | • essential quality improvement methods for use in Clinical Audit  
• developing Root Cause Analysis techniques within Clinical Audit  
• ensuring a comprehensive clinical audit programme is supported by a programme of continuous quality improvement  
• grass roots’ examples of how we at LPT have used RCA and QI techniques in our local mental health audits  
• interactive discussion |
| 12.35 | Service user involvement and leadership in Clinical Audit         | Speaker to be announced                         | • service user involvement in clinical audit  
• developing service user leadership  
• a service-user-led evaluation of the CNWL Arts Psychotherapies Service: establishing baseline data of patient reported experience (PREM) and to make recommendations where necessary |
| 12.50 | Question & Answers followed by Lunch & Exhibition at 13.00        |                                                 |                                                                                                                                                    |
|       | Clinical Audit in Mental Health: Case Studies in Practice         |                                                 |                                                                                                                                                    |
| 14.00 | Using Clinical Audit to monitor progress against National Quality Standards Case Study: Psychosis & Schizophrenia | Speaker to be announced                         | • monitoring national and local progress against the NICE Quality Standard for Psychosis and Schizophrenia  
• patient level audit in practice  
• key priorities and national imperatives  
• moving forward: enabling change as a result of audit findings |
| 14.30 | Ensuring effective assessment and monitoring of the physical health needs of every person through clinical audit | Speaker to be announced                         | • undertaking a clinical audit of physical health in a mental health setting  
• ensuring every person is assessed for physical health  
• developing effective physical health monitoring for patients on antipsychotic medication  
• our experience and examples of Clinical Audit in Practice |
| 15.00 | Partnership working within and between organisations Case Study: Clinical Audit in Community and applying this in a mental health setting | Dawn Nortman Head of Clinical Audit & Research Kent Community Trust NHS Foundation Trust | • working in partnership with your organisation  
• Working in partnership across organisations  
• tools and methods for ensuring strong clinical engagement in clinical audit  
• using evidence to drive change and empowering staff to lead change  
• examples of clinical audit in community |
| 15.25 | Question & Answers followed by Tea, Coffee & Exhibition at 15.35  |                                                 |                                                                                                                                                    |
| 15.50 | Changing practice locally as a result of national audit findings: Case study: Dementia | Speaker to be announced                         | • engaging clinicians in clinical audit in dementia  
• how do encourage change as a result of local and national audit findings  
• our experience |
| 16.20 | Using Clinical Audit to understand, learn from and reduce Suicide | Speaker to be announced                         | • reduce the risk of suicide in high risk groups and tailoring approaches to improve mental health specific groups;  
• undertaking an audit of suicidal incidents to understand patterns or trends  
• providing better information and support to those bereaved or affected by suicide  
• supporting research, data collection and monitoring  
• our experience as a zero suicide collaborative |
| 16.40 | Question & Answers followed by Close at 16.50                    |                                                 |                                                                                                                                                    |
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For more information contact Healthcare Conferences UK on 01932 429933 or email jayne@hc-uk.org.uk

**Conference Fee**
- £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
- £260 + VAT (£312.00) HQIP sponsored rate for Audit Leads, Managers & Facilitators
- £300 + VAT (£360.00) for voluntary sector / charities.
- £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook, VAT at 20%.

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