

Information Governance NHS Summit 2018

# Ensuring Compliance with GDPR in Health & Social Care

10% card payments discount\*  
15% Group booking discount\*\*

Monday 8th October 2018 De Vere W1 Conference Centre London



Chair & speakers include:

**Christopher Fincken**

*Former Chair 2012-2017*

UK Caldicott Guardian Council

**Dawn Monaghan**

*Chair, Health and Social Care Working Group*

*on GDPR NHS England*

Supporters Include:



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The GDPR came into effect in the UK on 25 May 2018.

*"Today (25 May) marks the biggest change to UK data protection law in a generation. The General Data Protection Regulation (GDPR) is an evolution of the current Data Protection Act (1998) and comes into effect today. Regulated by the Information Commissioner's Office (ICO), the new law gives people more control about how their data is used, shared and stored and requires organisations to be more accountable and transparent about how they use it."*

Information Commissioners Office 25 May 2018

*"If you're a patient, you want to know that – wherever you're treated in the NHS – medical staff can access all the relevant health data about you. This is especially true for people with complex conditions. At the same time, patients want to know their data is stored safely and that they have choices about how it's used for purposes beyond their direct care, like research. Together, the new GDPR rules and the national data opt-out will give patients that reassurance."* Health Minister Lord O'Shaughnessy, NHS England May 2018

With an opening address from **Dawn Monaghan** Chair of the Health and Social Care Working Group on GDPR & Head of Data Sharing and Privacy, NHS England, this National Conference focuses on Information Governance in Health and Social Care, ensuring demonstrable compliance with the General Data Protection Regulation (GDPR) which came into force in May 2018. Through national updates, expert led extended interactive sessions and practical case studies the conference will support you to ensure compliance in your service.

The new requirements include key changes for health organisations and arm's-length bodies.

From May 2018:

- organisations will have to show how they've complied with the new law
- penalties will be significantly increased for any breach of the regulation - not just data breaches
- security breach notifications will be a legal requirement - to be notified within 72 hours
- charges will be removed in most cases for provision of records to patients or staff who request them
- trusts will be required to keep records of data processing activities
- high risk processing will require a data protection impact assessment
- data protection issues must be addressed in all information processes
- there will be specific requirements for transparency and fair processing
- there will be much tighter rules where consent is the basis for processing.

NHS Employers

## 09.40 Pre Conference Supplier Showcase

**Vipul Ashler**

GDPR Solutions Expert  
OneTrust

**OneTrust**  
Privacy Management Software

### Operationalise GDPR: How to Automate in Your Privacy Programme with OneTrust

- To operationalise GDPR, companies will need to build the principles of privacy by design into all of their business processes.
- In this session, learn about the different parts of a privacy programme from PIA/DPIAs, data mapping, consent management, and cookie compliance to subject rights requests and vendor risk management.
- Discover how your organization can streamline privacy management through OneTrust

## 09.40 Pre Conference Supplier Showcase

The supplier showcase will be optional for delegates to attend and will include 10 minute presentations from the key suppliers

## 10.00 Chair's Introduction

**Christopher Fincken** *Former Chair 2012-2017 UK Caldicott Guardian Council*

## 10.10 GDPR: Ensuring Compliance in Health & Social Care

**Dawn Monaghan**

*Chair*

*Health and Social Care Working Group on GDPR*

*& Head of Data Sharing and Privacy*

*NHS England*

- GDPR: are you compliant?
- guidance for health and social care organisations beyond May 2018
- key considerations for Caldicott Guardians and information governance leads
- what is likely to have the greatest impact on your organisation
- raising awareness in your organisation

## 10.40 Ensuring information flows have a sound legal basis and are compliant with the law

**Gerard Hanratty**

*Partner*

*Browne Jacobson*

- the legal basis for processing personal data
- what is the definition of consent under the GDPR?
- making sustainable disclosure decisions and sharing information responsibly and legitimately
- legal obligations in the context of data controllers and data processors
- consent and lawful processing
- the right of individuals to delete data
- key legal issues for practice in light of the GDPR

11.20 Questions & answers, followed by coffee at 11.30

## 12.00 Monitoring compliance with GDPR in practice

**Deepak Jagpal**

*Information Governance Manager*

*Royal National Orthopaedic Hospital (RNOH) NHS Trust*

- assessing and monitoring compliance
- the challenges and quick wins: learning from our gap analysis
- increasing awareness across the organization
- our experience

## 12.30 EXTENDED SESSION: How to ensure demonstrable compliance with the GDPR in practice

**Iain Harrison**

*Information Governance Manager*

*Leicester City Council*

- how to comply with the GDPR in practice
- considering the personal information you hold: demonstrating and understanding the personal data you are holding and using
- data flows and data sharing
- communicating privacy information
- enhancing the rights for individuals to control data in an online world
- subject access requests
- issues around the processing of children's personal data
- self assessment and planning: interactive exercise and discussion

13.10 Questions & answers, followed by lunch at 13.20

## 14.00 Data flows and data sharing across organisations: Case Study 1 Integrated systems data sharing: Access to Mental Health System, Summary Care Record and NHS mail in custody suite

**Dr Vis Reddy**

*JWPM Consulting / NEL Commissioning Support Unit*

- the SCR is a national system - service over view and journey so far
- the impact SCR has had for vulnerable people
- Information sharing barriers and how we overcome them
- how we established good practice, advice and tips for providers
- how can we ensure adherence to GDPR

## 14.30 Data flows and data sharing across organisations: Case Study 2

**Effective data sharing for rough sleepers**

**Removing barriers in access to services**

**Annie Whelan**

*Chief Officer*

*Seaview Project and Independent member of National Information Board*

- The Seaview approach - project overview: the essential nature of effective data sharing
- using a layered approach to consent
- Information sharing barriers and how we overcome them
- applying the Caldicott Principles in the Seaview Project
- how we established good practice, advice and tips for providers
- how can we ensure adherence to GDPR

15.00 Questions & answers, followed by coffee at 15.10

## 15.30 Developing the role of the Data Protection Officer

**Heidi Doubtfire-Lynn**

*DPO for Salisbury NHS Foundation Trust, provides IG services to Wiltshire Health and Care and the Independent Health Group (IHG), a private clinical provider delivering NHS only services*

- what the GDPR says about mandatory Data Privacy Officers and how this might apply to you
- what the role and requirements of a DPO are
- what a DPO looks like in a healthcare setting

## 16.00 How can we ensure the GDPR doesn't act as a barrier to sharing?

**Christopher Fincken**

*Former Chair 2012-2017*

*UK Caldicott Guardian Council*

- the decision to share or not to share
- how can we ensure clinicians continue to share information safely
- decision making and difficult decisions
- challenges in practice

16.30 Questions and answers, followed by close

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## Monday 8th October 2018

### De Vere W1 Conference Centre, London

Download

#### How to book

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Surname

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Department

Organisation

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*Please write your address clearly as confirmation will be sent by email, if you prefer confirmation by post please tick this box,   
Please also ensure you complete your full postal address details for our records.*

Please specify any special dietary or access requirements

#### This form must be signed by the delegate or an authorised person before we can accept the booking

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#### Conference Documentation

I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email [jayne@hc-uk.org.uk](mailto:jayne@hc-uk.org.uk)

#### Venue

De Vere West One Conference Centre, 9-10 Portland Place, London, W1B 1PR. A map of the venue will be sent with confirmation of your booking.

Date Monday 8th October 2018

#### Conference Fee

- £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
- £300 + VAT (£360.00) for voluntary sector / charities.
- £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

#### \*Credit card Discount

10% discount when you book via credit or debit card. This offer is exclusive to card bookings and cannot be used in conjunction with any other Healthcare Conferences UK offer.

#### \*\*Group Rates

A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

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A refund, less a 20% administration fee, will be made if cancellations are received, in writing, at least 4 weeks before the conference. We regret that any cancellation after this cannot be refunded, and that refunds for failure to attend the conference cannot be made, but substitute delegates are welcome at any time.

#### Accommodation

On confirmation of your booking you will receive information for booking accommodation should you require it.

#### Confirmation of Booking

All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 7-10 days after submitting your booking.

#### Exhibition

If you are interested in exhibiting at this event, please contact Carolyn Goodbody on 01932 429933, or email [carolyn@hc-uk.org.uk](mailto:carolyn@hc-uk.org.uk)

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