

A Joint Healthcare Conferences UK and
InPractice Training Course

Root Cause Analysis to Investigate Falls Incidents Intensive Training Course For Health and Social Care Professionals

Monday 12 November 2018

De Vere W1 Conference Centre London

10% Credit Card
discount**
15% Group booking
discount**



The course will be facilitated by
Jo Haswell
Lawyer
InPractice



InPractice

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“The number of people aged 65 and over is projected to rise by over 40% in the next 17 years to more than 16 million. Thirty percent of people aged 65 and over will fall at least once a year. For those aged 80 and over it is 50%. A fall can lead to pain, distress, loss of confidence and lost independence. In around 5% of cases a fall leads to fracture and hospitalisation.”

Professor Martin J Vernon National Clinical Director for Older People, 2017

This interactive and practical course facilitated by a Healthcare Lawyer will provide a structured approach to incident investigation with a specific focus on falls incidents. The course will feature a falls specific case study and ensure delegates understand how to investigate and analyse the problems and contributory factors involved in falls. Delegates will be guided through gathering the evidence, conducting a detailed analysis of the issues and evidence and production of the final report.

The methodology taught will be one that can be incorporated into the health professional's working day.

Delegate Feedback

“When I attended the RCA course last year, it actually changed a huge area of my practice and understanding. To the point where I have led in Essex such a radical change to the reporting and the documentation of the serious harm falls, that our CCG loved it so much they have used it as their policy. You guys do such excellent conferences!”

Mid Essex Hospital

Programme

- 9.30am to 10.00am** Coffee and Registration
- 10.00am-10.45am** People's experiences of falls incident reporting and investigation are gathered and discussed. Overview of the investigation system
- 10.45am to 11.00am** Scoping a Falls incident; making sure you obtain all the information you need at the earliest possible opportunity
- 11.00am to 11.15am** Information gathering systems. Preparing for, and undertaking, interviews in a blame free culture
- 11.15am to 11.30am** Coffee Break
- 11.30am to 12.00pm** Falls Incident Case Study 1
- 12.00pm to 1.00pm** Mapping the information. Simple timelines/Tabular timelines
- 1.00pm to 1.30pm** Lunch
- 1.30pm to 2.30pm** Identifying Care Delivery and Service Delivery Problems.
- 2.30pm to 3.00pm** Case study continued
- 3.00pm to 3.15pm** Tea Break
- 3.15pm to 3.45pm** Introduction to the Five Minute Appraisal documentation-critiquing tool. Report Writing.
- 3.45pm to 4.00pm** Conclusion



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Root Cause Analysis of Falls

How to book

Book online via credit card and receive a 10% discount*

www.healthcareconferencesuk.co.uk

Fax the booking form to
0208 181 6491

Post this form to Healthcare Conferences UK
8 Wilson Drive, Ottershaw, Surrey, KT16 0NT

> Your Details (please complete a new form for each delegate. Photocopies are acceptable)

Dr Mr Mrs Ms (Please Circle)

First Name

Surname

Job Title

Department

Organisation

Address

Postcode

Telephone

Fax

Email

Please write your address clearly as confirmation will be sent by email, if you prefer confirmation by post please tick this box, Please also ensure you complete your full postal address details for our records.

Please specify any special dietary or access requirements

This form must be signed by the delegate or an authorised person before we can accept the booking

(By signing this form you are accepting the terms and conditions below)

Name

Signature

Date

> Payment

By Cheque A cheque for is enclosed
Please make Cheques Payable to: Healthcare Conferences UK Ltd.

By Invoice Please send an invoice to

Name

Organisation

Address

Postcode

PURCHASE ORDER NUMBER
(If Applicable)

Please note if you are requesting an invoice many NHS organisations now require a Purchase Order Number to be provided. If you do not provide this number this may slow down the processing of this delegate place.

By B A C S

For Payments in £: Sort Code 40-46-22 Account No. 21553690

Please send your BACS remittance form as confirmation of payment

Your BACS Reference

By credit card Please debit my Visa/Mastercard/Switch **All sections must be completed**

Cardholder's Name

Card No.

Valid From Expiry Date

Issue No. (switch only)

You will be contacted during the processing of your booking to confirm the payment card security code. (this is the last three digits of the number printed on the back of your card)

Signature

Card billing address

Promotional Code

For more information contact Healthcare Conferences UK on **01932 429933** or email jayne@hc-uk.org.uk

Venue
De Vere West One Conference Centre, 9-10 Portland Place, London, W1B 1PR.

A map of the venue will be sent with confirmation of your booking.

Date
Monday 12 November 2018

Conference Fee
 £395 + VAT (£474.00) for NHS, Social care, private health care organisations and universities.
 £549.00 (£658.80) for Commercial Organisations

The fee includes lunch, refreshments and a copy of the hand-outs. VAT at 20%.

Credit Card Discount
10% discount when you book credit card. This offer is exclusive cannot be used in conjunction with any other Healthcare Conferences UK offer.

***Group Rates**
A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

***Terms & Conditions**
A refund, less a 20% administration fee, will be made if cancellations are received, in writing, at least 4 weeks before the conference. We regret that any cancellation after this cannot be refunded, and that refunds for failure to attend the conference cannot be made, but substitute delegates are welcome at any time.

Accommodation
On confirmation of your booking you will receive information for booking accommodation should you require it.

Confirmation of Booking
All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 7-10 days after submitting your booking.

Credits
CPD Certified.

Data Protection This booking represents a contract between Healthcare Conferences UK and yourself as a delegate at this event.

The information provided will be held on the Healthcare Conferences UK's database and may be used to update you with details of other events that we organise. If you DO NOT wish to receive this information, please tick this box

We occasionally release your details to companies sponsoring or exhibiting at our events. If you DO NOT wish to receive information from these companies, please tick this box

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