Improving Outcomes for People Approaching the End of Life

Tuesday 9 July 2013
Hallam Conference Centre   London

Key benefits of attending:
• Improving Outcomes for People Approaching the End of Life: The NHS Commissioning Board Update
• Learning from Francis: Engendering Compassion
• Monitoring progress against the National Quality Standard
• Commissioning and levers for change
• Improving information on end of life care through Electronic Palliative Care Coordination Systems
• Improving outcomes through identification and care planning
• Improving outcomes through coordination and delivery
• The Transform Programme: National Update
• Implementing the rapid discharge home to die pathway
• Meeting the needs people at the end of life: looking ahead

Chairman & Speaker Include

Eve Richardson
Chief Executive
Dying Matters Coalition & National Council for Palliative Care

Dr Bee Wee
National Clinical Director
NHS England

Endorsed by
Improving Outcomes for People Approaching the End of Life

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This conference, chaired by Eve Richardson Chief Executive Dying Matters Coalition and National Council for Palliative Care, focuses on improving outcomes for people approaching the end of life. The recently released Department of Health Fourth Annual Report on End of Life Care focuses on the successes that have been seen to date in delivering the end of life care strategy but also the challenges that still remain in improving outcomes in particular ensuring people spend the last days of life in their place of choosing.

“The challenge now is to make sure that we take all of this progress into the new organisations. We have demonstrated that end of life care can bring together health, social care and the voluntary sector, to the benefit of those approaching the end of life, their carers and families” Fourth Annual End of Life Care Report, DH, Oct 2012

The conference also focuses on learning from the Francis Inquiry into Mid Staffordshire NHS Trust and engendering Compassion in End of Life Care. Speaking on the Inquiry Findings, Eve Richardson, Chief Executive of the National Council for Palliative Care said “Never again must the failure of care, compassion and basic humanity that was seen in Mid Staffordshire be allowed to happen in our hospitals or anywhere else in our health and care system. Caring for older people and those approaching the end of their lives is rightly said to be a litmus test for health and social care and indeed a measure of our whole society, but we know that this scandalous lack of care was not confined to Mid-Staffs..We urgently need a massive culture shift, with zero tolerance of unacceptable and unsafe care and far more done to humanise hospitals and to listen to, understand and learn from the experiences of people in hospital and their families. ..Putting patients first, including through high quality and compassionate nursing is absolutely essential” Eve Richardson 6 February 2013

In April responsibility for the End of Life Care Strategy will move from the Department of Health to the NHS Commissioning Board. The conference will update delegates on developments and how the commissioning board will be taking this important work forward. Using practical case studies, the conference will address monitoring progress against the national quality standard and delivering excellence in end of life care.

Visit our website www.healthcareconferencesuk.co.uk or tel 01932 429933 fax 01932 880402
10.10 Chairman's Introduction
Eve Richardson Chief Executive Dying Matters Coalition and National Council for Palliative Care

10.20 Delivering High Quality End of Life Care: The Patient and Carer Perspective
Lynn Cawley Patient Speaker User Panel
National Council for Palliative Care
with Chris Carling Representative, Dementia UK

11.00 Improving Outcomes for People approaching End of Life
End of Life Care and the NHS Commissioning Board: Moving Forward in the new healthcare landscape
Dr Bee Wee
National Clinical Director for End of Life Care
NHS England

11.25 Question and answers, followed by coffee and exhibition

11.45 Death and Dying: Ensuring Better Care for All
Phil McCarrvill
Head of Policy & Public Affairs
Marie Curie

12.10 Learning from Francis: improving compassionate care at the end of life
Dr Dawn Chaplin
Head Nurse for Patient Experience/Clinical Dean with
Sam Foster Deputy Chief Nurse Heart of England NHS Foundation Trust

12.30 Commissioning and levers for change
Dr Niti Pall GP, Director and Chair
Pathfinder Healthcare Developments CIC

12.55 Question and answers, followed by lunch

14.00 Benefits and challenges for implementing EPACCS: Coordinate My Care: a Pan London Solution
Dr Julia Riley
Clinical Lead, Coordinate My Care
Royal Marsden Hospital NHS Foundation Trust

14.25 Improving outcomes through identification and care planning
Dr Julian Abel
Consultant in Palliative Care Westminster Health Trust and Westminster Hospice,
Care & Joint Clinical Lead for End of Life Care NHS South West

14.50 Improving outcomes through coordination and delivery Case Study
The Bedfordshire Partnership for Excellence in Palliative Support
Annie Macleod
Head of Business Development
Sue Ryder

15.15 Question and answers, followed by tea

15.45 The Transform Programme in the acute sector: National Update
Chris Sutcliffe Project Support, EoLC Acute Hospitals Initiative
National End of Life Care Programme
with Jennifer Garside End of Life Care Facilitator
Worcestershire Acute Hospitals NHS Trust

16.15 Implementing the rapid discharge home to die pathway
Steve Barnard
Clinical Governance
North West Ambulance Service

16.40 Improving Outcomes with GSF – Life Before Death
Professor Keri Thomas
National Clinical Lead
GSF Centre CIC for End of Life Care
Clinical Expert in End of Life Care
The Royal College of General Practitioners

17.00 Question and answers, followed by Chair's closing remarks
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