

A Practical Guide to developing your skills as an

EFFECTIVE CLINICAL DIRECTOR

For Clinical Directors, Aspiring Clinical Directors,
and Medical Directors Responsible for their Development

Monday 29 January 2018 De Vere West One Conference Centre, London



Topics Include:

- What makes an excellent Clinical Director? Qualities, skills, roles and responsibilities
- Tips and advice for aspiring Clinical Directors
- EXTENDED SESSION: Developing and fine tuning your clinical leadership skills
- EXTENDED SESSION: Managing poor performance, and supporting doctors in difficulty
- Improving team performance and effective team working: understanding and managing team behaviour and team performance
- Leading the multidisciplinary team to assess and improve quality in your directorate
- Managing the clinical directorate budgets, finances and resources
- Difficult issues for Clinical Directors

Conference Chair:

Dr Sabarigirivasan Muthukrishnan

Past Clinical Director

Cardiff and Vale University Health Board

Supporting Organisations:



10% card payments discount*
15% Group booking discount**

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“Local leadership at clinical service level, and sometimes at individual ward level, can be critical in determining the quality of care.” Care Quality Commission, 2nd March 2017

Whether you are currently a Clinical Director, or aspiring to be one, this CPD certified conference provides a unique opportunity to learn from the experiences of other Clinical Directors and develop your skills as an effective Clinical Director.

The programme will focus on developing the skills of Clinical Directors and aspiring Clinical Directors. You will have the opportunity to hear from experienced Clinical Directors in areas including understanding what makes an excellent Clinical Director, tips and advice for aspiring clinical directors, developing your clinical leadership skills, improving team performance, managing poor performance and supporting doctors in difficulty, improving team performance and effective team working, leading the multidisciplinary team to assess and improve quality and Managing the clinical directorate budgets, finances and resources.

This conference will provide you with the key skills and attributes to develop your role as a Clinical Director or move forward to the Clinical Director role.

Follow this event on Twitter #clinicaldirector



10.00 Chairman's Introduction

Dr Sabarigirivasan Muthukrishnan *Past Clinical Director* Cardiff and Vale University Health Board

10.20 What makes an excellent Clinical Director? Qualities, skills, roles and responsibilities

Dr Alistair Chesser
Chief Medical Officer
Barts Health NHS Trust

- the Clinical Director's role
- responsibilities: strategic, directorate and individual
- leadership qualities required for the role
- accountability of Clinical Directors
- our Clinical Director Leadership Programme: empowering Clinical Directors to lead
- where next for current Clinical Directors?

10.50 Tips and advice for aspiring Clinical Directors

Dr Sabarigirivasan Muthukrishnan
Past Clinical Director
Cardiff and Vale University Health Board

- advice for aspiring clinical directors
- how to prepare for the role including interview planning
- the life of a Clinical Director: the highs and the lows
- understanding and managing directorate performance
- succession planning and tips for aspiring Clinical Directors

11.20 Questions and answers, followed by tea & coffee at 11.30

11.50 EXTENDED SESSION: Managing poor performance, and supporting doctors in difficulty

John Randall
Advisor
NCAS

- identifying poor or declining clinical performance
- managing poor performance and supporting doctors in difficulty: what to do when a concern arises
- interaction between NCAS and Employment Liaison Advisers (ELA's) and the medical royal colleges
- the role of Human Resources in supporting the Clinical Director
- ensuring you have early warning systems to alert when things are going wrong in the directorate

12.50 Questions and answers, followed by lunch at 13.00

13.45 Leading the multidisciplinary team to assess and improve quality in your directorate

Dr Jeremy Rushmer
Executive Medical Director
Northumbria NHS Foundation Trust

- generating learning and systematic quality improvements
- identifying and focussing on priority areas for meaningful improvement
- engaging clinicians in quality improvement
- feeding back the results to clinicians to change practice

14.15 Improving team performance and effective team working: Understanding and managing team behaviour and team performance

Megan Joffe
Chartered Psychologist
Edgecumbe Consulting Group Ltd

- improving team performance and effective team working
- understanding team dynamics within the clinical directorate
- identifying and working with dysfunctional teams or difficult colleagues

14.45 EXTENDED SESSION: Developing and fine tuning your clinical leadership skills

Alan J Nobbs
Senior Programme Lead, Programme Delivery & Frameworks
NHS Leadership Academy

- self assessment of your leadership skills
- leading culture change and empowering others
- leading the directorate: tips for success
- developing the leadership skills to move to a board level medical director position

15.35 Questions and answers, followed by tea and coffee at 15.45

16.05 Managing the clinical directorate budgets, finances and resources

David Bailey
Independent Healthcare Finance Consultant
and Author 'The NHS Budget Holder's Survival Guide'

- understanding the clinical director's financial governance role
- building your relationship with your accountant
- finding the financial rules which govern your management of budgets
- reviewing your directorate's finances

16.35 Difficult issues for Clinical Directors

Dr Chris Laing
Divisional Clinical Director for Emergency Services
UCLH

- difficult issues for Clinical Directors
- managing complaints and managing staff
- demonstrating patient safety and identifying risks
- my experience: the highs and the lows, succession planning and moving on to a Medical Director role

17.05 Questions and answers, followed by close

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The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email jayne@hc-uk.org.uk

Venue

De Vere West One, 9-10 Portland Place, London, W1B 1PR.
A map of the venue will be sent with confirmation of your booking.

Date Monday 29 January 2018

Conference Fee

- £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.
 £300 + VAT (£360.00) for voluntary sector / charities.
 £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

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