

# Clinical Audit for Improvement

## Monitoring & Improving Quality through the effective use of Clinical Audit

Thursday 19 October 2017 The Studio Conference Centre, Birmingham

10% card payments discount\*  
15% group booking discount\*\*

### Topics Include:

- Monitoring and improving Quality through Clinical Audit
- National clinical audit for quality and patient outcomes improvement
- Applying an ethical Framework to the practice of Clinical Audit
- Quality Improvement methods and Root Cause Analysis techniques for use in Clinical Audit
- Delivering sustainable change through a new audit system
- Developing the role of mortality audits, internal inspection and mortality reviews: the role for Clinical Audit in meeting the national requirements for investigations of deaths in NHS Trusts
- Implementing change based on local or national clinical audit findings
- Working in partnership to make clinical audit integral to the organisation and crucial to the board
- Delivering local improvement and learning from National Audit
- PLUS: Poster Presentations



### Chair & speakers include:

**Stuart Metcalfe** *Member National Quality Improvement & Clinical Audit Network (NQICAN) & Clinical Audit & Effectiveness Manager Quality Team University Hospitals Bristol NHS Foundation Trust*

### Dr Ian Woolhouse

*Clinical Director, Accreditation & Audit  
Royal College of Physicians*

### Speaker Sponsor:



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*"Trusts rated good and outstanding have effective clinical audit processes and ensure that audits are used to drive quality improvements" Care Quality Commission, March 2017*

*"For a trust to be confident about the quality of its services there must be a comprehensive clinical audit programme supported by a programme of continuous quality improvement" Care Quality Commission, March 2017*

*"Audits of whether guidelines are being followed are now widely undertaken. Where they are used effectively, they are an important tool for driving improvement in quality. In services that required improvement or were inadequate for effectiveness, audits were typically poorly planned or ineffective. In addition, the audits were not acted on and there were not enough audits being repeated to confirm that there were improvements. Too many audits were planned around the professional needs of staff, for their training or accreditation, rather than being prioritised by the need to improve care for patients. They often did not involve the whole multidisciplinary clinical team...Services without an established national audit were often less able to demonstrate that they were achieving satisfactory outcomes for their patients. In contrast, those services with well-established national audits were often able to show that they achieved good or excellent outcomes." Care Quality Commission March 2017*

The Clinical Audit for Improvement Summit Birmingham 2017 supported by Healthcare Quality Improvement Partnership (HQIP) and the National Quality Improvement and Clinical Audit Network (NQICAN) will bring together clinicians and managers leading local Clinical Audit for Improvement. Through a series of national updates, practical case studies, extended sessions and poster presentations, this one day conference brings together an exceptional gathering of leading practitioners, clinicians, and policy makers to set out the major developments, promote innovative areas of clinical audit, and debate the key challenges affecting you and your clinical audit practice.

This summit focuses on clinical audit for improvement with a particular focus on the development of effective local clinical audit leading to audit recommendations that change practice and improve patient care.

This conference will enable you to:

- Network with colleagues who are working to improve clinical audit practice
- Learn from outstanding practice in quality improvement and change as a result of clinical audit findings
- Reflect on national clinical audit developments
- Develop your skills in the use of quality improvement methodology and Root Cause Analysis within audit
- Understand the role of clinical audit in meeting the national requirements for investigation of deaths
- Ensure delivery of local improvement and learning from National Audit
- Identify key strategies for ensuring change occurs as a result of clinical audit
- Self assess, reflect and expand your skills in clinical audit practice

100% of delegates at our previous conference on this subject would recommend it to a colleagues

Follow this conference on Twitter #ClinicalAudit2017

## 10.00 Chairman's Introduction

**Stuart Metcalfe** *Member National Quality Improvement & Clinical Audit Network (NQICAN) & Clinical Audit & Effectiveness Manager Quality Team University Hospitals Bristol NHS Foundation Trust*

## 10.10 Monitoring and improving Quality through Clinical Audit

**Professor Danny Keenan**  
*Medical Director*  
Healthcare Quality Improvement Partnership (HQIP)

- monitoring and improving quality through clinical audit
- trust reporting and action planning
- national and local developments
- clinical audit in Trusts: what needs to change?

## 10.40 Developing the role of mortality audits, internal inspection and mortality reviews: the role for Clinical Audit in meeting the national requirements for investigations of deaths in NHS Trusts

**Dr Umesh Prabhu**  
*Consultant Paediatrician, Medical Director for more than 15 years & Medical Adviser for International Recruitment*

- meeting the national recommendations on investigations of deaths
- implementing a weekly mortality audit, and generating learning and systematic quality improvements from the problems identified
- identifying and focussing on priority areas for meaningful improvement
- using mortality review to engage clinicians in quality improvement
- feeding back the results to clinicians to change practice

11.10 *Question & Answers followed by Tea, Coffee & Exhibition at 11.20*

## 11.50 Applying an ethical Framework to the practice of Clinical Audit

**Krishna Nair**  
*Head of Assurance & Clinical Effectiveness*  
*Clinical Effectiveness - Director of Operations & Governance*  
Bradford Teaching Hospitals NHS Foundation Trust

- is it really a clinical audit?
- caldicott principles, confidentiality, security, consent and access to information
- engaging patients and carers
- using clinical information systems and patient's case notes
- sponsorships and prime focus of the audit
- do you need an ethical approval to publish the audit results?

## 12.20 EXTENDED INTERACTIVE SESSION: Quality Improvement methods and Root Cause Analysis techniques for use in Clinical Audit

**Rachel Shead**  
*Clinical Audit Officer*  
**and Julian Coleman**  
*Clinical Audit Officer*  
Leicestershire Partnership NHS Trust

- essential quality improvement methods for use in Clinical Audit
- developing Root Cause Analysis techniques within Clinical Audit
- ensuring a comprehensive clinical audit programme is supported by a programme of continuous quality improvement
- 'grass roots' examples of how we at LPT have used RCA and QI techniques in our local audits
- interactive discussion

13.05 *Question & Answers followed by Lunch & Exhibition at 13.15*

## 14.00 Delivering sustainable change through a new audit system

**Suzanne Henderson**  
*Project Developer Clinical Audit & Effectiveness*  
Lancashire Teaching Hospitals NHS Foundation Trust



transparency leads to change  
the success of new Ward & Area audits  
learning and moving forward

## 14.25 EXTENDED SESSION: Implementing change based on local or national clinical audit findings

**Nancy Dixon**  
Healthcare Quality Quest

- being clear about the improvements needed
- testing commitment of the team involved to achieve the improvements
- summary of some evidence on making changes in clinical practice
- selecting effective and feasible strategies for change
- developing an operational plan to implement a change strategy
- interactive table discussion

15.05 *Question & Answers followed by Tea, Coffee & Exhibition at 15.15*

## 15.45 Radiology Reporting Audit: From Quality Assurance to Quality Improvement

**Dr Stephen Davies**  
*Medical Director*  
Medica Reporting

- a description of a large scale continuous audit of radiology reporting across a cohort of 250 radiologists
- application of the data to inform personal and group learning
- use of the outcomes for systemic or organisational learning
- application of the process in the context of 'Response to Concerns' for external providers in the NHS and Independent Sectors

## 16.05 Working in Partnership to make clinical audit integral to the organisation and crucial for the Board

**Dawn Nortman**  
*Head of Clinical Audit & Research*  
Kent Community Trust NHS Foundation Trust

- tools and methods for ensuring strong clinical engagement in clinical audit
- ensuring clinical audit strategy is aligned to the organisation's clinical strategy
- using evidence to drive change and empowering staff to lead change
- communicating results to trust board

## 16.35 Delivering local improvement and learning from National Audit

**Dr Ian Woolhouse**  
*Clinical Director, Accreditation & Audit*  
Royal College of Physicians

- ensuring national audit participation leads to changes in local practice
- accountability for change following national clinical audit
- the challenges in implementing the findings at a local level
- case studies and examples in practice from the heart failure audit

17.05 *Question & Answers followed by Close at 17.15*

# Poster Presentations

**Safe prescribing of hypnotics and high dose antipsychotics on a Psychiatric Intensive Care Unit (PICU): Using a multidisciplinary approach for improving patient safety outcomes from medicines**

To be confirmed

**Understanding patient flow and data collection points and prior to and after clinical audit**

To be confirmed

**Introducing weekend handover proforma improves ward round and patient safety**

To be confirmed

**Does the introduction of a dedicated management pathway improve the care of patients with suspected renal colic?**

To be confirmed

**Are we providing timely echocardiograms for patients with myocardial infarction?**

To be confirmed

**Is there any benefit in discussing M3 Mammography images within the Breast MDT?**

To be confirmed

**A Retrospective Audit of Melatonin Prescribing Amongst Community Paediatricians in a Hertfordshire Child Development Centre and Cost Implications**

To be confirmed

**Audit into Golden Hour Care in Preterm Infants**

**Tanuja Patel** *Clinical Audit Co-ordinator* University Hospitals Coventry and Warwickshire NHS Trust  
**and Michelle Hodgetts** *Clinical Audit Manager* University Hospitals Coventry and Warwickshire NHS Trust

**Utilising Risk Assessment To Drive Improvement Of Clinical Audit Outcomes (Trust wide) - STHFT Consent To Procedure Or Treatment Policy - are we getting it right post Montgomery?**

**Victoria Patel** *Deputy Clinical Effectiveness Manager* Sheffield Teaching Hospitals NHS Foundation Trust  
**Louise Wake** *Senior Clinical Effectiveness Facilitator* Sheffield Teaching Hospitals NHS Foundation Trust

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### Conference Documentation

I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email [jayne@hc-uk.org.uk](mailto:jayne@hc-uk.org.uk)

#### Venue

The Studio, 7 Cannon Street, Birmingham, B2 5EP. A map of the venue will be sent with confirmation of your booking.

#### Date

Thursday 19th October 2017

#### Conference Fee

- £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.  
 250 + VAT (£300.00) HQIP sponsored rate for Audit Leads, Managers & Facilitators  
 £300 + VAT (£360.00) for voluntary sector / charities.  
 £495 + VAT (£594.00) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

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If you are interested in exhibiting at this event, please contact Carolyn Goodbody on 01932 429933, or email [carolyn@hc-uk.org.uk](mailto:carolyn@hc-uk.org.uk)

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