



Healthcare Conferences UK

In-house CPD Training

Held at your organisation for up to 25 delegates in-house training is a cost effective option for CPD group training led by experienced and highly rated trainers.

For full details of training events contact katy@hc-uk.org.uk
or call 01932 429933 for a quote

*Bespoke CPD accredited training for your organisation from as little as
£116 + vat per delegate (£2900 + vat per day for 25 delegates)*

We organise cost-effective in-house training tailored to suit your organisational needs and the CPD requirements of your staff.

By working to your brief we can tailor training by:

1. Developing a programme according to your objectives – either a completely new programme or one of our existing programmes adjusted to meet your requirements
2. Sourcing experienced facilitators who are leaders in their field to deliver the training
3. Providing advice on all matters regarding an event – our experienced senior staff collectively have over 40 years experience of running healthcare conferences and events
4. Providing handouts/conference material
5. Seeking accreditation and providing CPD certificates

Having us come to you will help save time and expense by avoiding travel and accommodation costs, and reducing the length of time staff are away from their workplace. By working with a local Trust you may be able to hold a combined event and share the cost whilst aiding networking and sharing best practice.

Healthcare Conferences UK provide in-house training in the following subject areas:

- Quality Improvement & Healthcare Management
- Medical Practice & Performance
- Healthcare Information Management
- Nursing Practice & Improvement
- Surgical & Pre, Post & Perioperative
- Medico-Legal & Risk Management Training
- Personal Development
- Social Care and Adult Protection Training
- Mental Health

Training titles we can deliver include:

Root Cause Analysis Training

Led by highly-rated healthcare lawyers with extensive experience of independent incident investigations our interactive and practical RCA courses (which can be run over 1 or 2 days) provide a systems based methodology to investigate incidents from an initial understanding of the legal and factual context, through a detailed analysis of the issues and evidence, to production of the formal report. Delegates are provided with an electronic toolkit after the training, containing policy, report, statement and timeline templates to help put our RCA methodology into practice.

Additional specific RCA titles include: RCA for Falls Incidents / RCA for Pressure Ulcers
RCA for Medication Incidents / RCA for Obs/Gynae

Supporting Staff at Coroner's Court

This is a course for healthcare professionals who may have to give evidence at an Inquest. It is also suitable for those who may have to support staff in the immediate aftermath of a patient death and at Coroner's Court. The day is split into two sections. Section 1 covers how to prepare to give evidence and Section 2 covers giving evidence at Inquest. Every delegate will be cross-examined by a Healthcare Lawyer and Inquest Advocate to experience, in a protected environment, the level of scrutiny their evidence may be subjected to. Every delegate will be given personal feedback and guidance on how to improve their own, individual presentation skills.

Legal Issues in End of Life Care - Basic

This one-day course will provide healthcare practitioners involved in palliative and elderly care an introduction to the legal framework in which they practice. The day will cover the basic statutory and common law framework that governs how a healthcare professional can treat and care for those at the end of their lives. Through case studies the implications of best interest assessments and the Deprivation of Liberty Safeguards (DoLS) will be explored.

Legal Issues in End of Life Care - Advanced

This one-day intensive course will provide healthcare practitioners involved in palliative and elderly care an in-depth knowledge of the legal framework in which they practice. It is suitable for those who already have a clear understanding of the Mental Capacity Act, Mental Health Act and common law framework. Delegates must have a good knowledge of capacity and best interests assessments. They must also understand the DoLS assessments and process. The day will cover how healthcare professionals should work with Lasting Powers of Attorney, Advance Decisions and DNA CPR. There will be in-depth discussions around case law and best practice, along with guidance on how to assess documentation and when to seek advice.

Duty of Candour

This one-day in-house course, led by an experienced Barrister and Accredited Mediator, covers the legal and professional regulatory framework surrounding the duty of candour, the background to the duty and what it means in practice. The training will include sessions on meeting and communicating with patients and families. It will also cover what is a notifiable safety incident (both in an NHS and non-NHS context), moderate and severe harm, making apologies, compensation, supporting staff, an overview of Root Cause Analysis and record keeping.

Clinical Audit

We offer a range of clinical audit training from half-day courses providing an overview and beginners guide to the subject through to a one-day masterclass focusing on how to deliver clinical audit to an advanced level. All training courses focus on how to make clinical audit a beneficial and effective process with accreditation available to learners who wish to complete post-course assignments. We can review and critique local clinical audit arrangements and offer advice on how improvements can be implemented.

Caldicott Guardian Training Course (Experienced and Beginner Level)

This one day masterclass facilitated by Christopher Fincken, Chair of the UK Council for Caldicott Guardians and experienced Caldicott Guardian can be aimed at beginner or experienced level Caldicott Guardians and Information Governance Leads. Including and update on the Caldicott2 principles the course will cover the foundations of the Caldicott role and include case studies to demonstrate Caldicott decision making in practice.

Confidentiality and Information Governance

Good information governance is a key responsibility of all healthcare providers and is enshrined in law, Department of Health guidelines and professional association codes of practice. Implementing policies and procedures that reflect these key principles can be difficult with complex legislative requirements and guidance. The day aims to provide an understanding of the principles and legal requirements regarding patient information storage, sharing and disposal. From there, guidance will be given on developing organisational-level policies and protocols that will help with day-to-day management of this key function of the health and social care service.

Adult Safeguarding: Individual Management Reviews and Serious Case Reviews

This one-day or two-day course will provide a guide to using Root Cause Analysis in the investigation and provision of either Individual Management Reviews for health and social care providers, or Serious Case Reviews for Adult Safeguarding Board Panel members. Working with existing templates the course will explore how RCA tools can be used to make investigations and reports thorough, systems focused and evidence based.

Complaints Management Training

This interactive and practical course will provide a structured approach to complaints handling through the use of Root Cause Analysis. The day will also cover letter writing, communicating with patients and families and conducting interviews. All techniques will be tested through role-play. Our trainers are highly-rated healthcare lawyers with extensive experience of independent incident investigations.

Incident Investigation Reports and Quality Assurance

This interactive and practical one-day course will commence with an overview of Root Cause Analysis. The common mistakes that investigators make will be explored in detail. Delegates will be asked to bring a report (suitably anonymised or one will be provided) with them. Delegates will use the lessons learnt throughout the course to constructively critique the reports. There will also be a session on amending local policies and procedures to prevent these mistakes from happening in the first place.

Deprivation of Liberty Safeguards

Whilst the Liberty Protection Safeguards are in the pipeline they are not expected to come into force until late 2019/early 2020. In the interim clinicians will continue to be faced with difficult situations; depriving a patient of his or her liberty is a significant decision to make. This one-day training course will enhance a practitioner's understanding of the principles and how to apply them in practice.

Self Neglect and Adult Safeguarding

The need to protect people from abuse and neglect is a key element of the Care Act 2014. This masterclass focuses on the difficult issue of self neglect and adult safeguarding. Through national updates, practical case studies the masterclasses will cover self neglect under the new Care Act 2014, the legislative framework for self neglect, safeguarding people who self neglect: the evidence and what works, developing guidance for professionals when dealing with self neglect and resistance to engage with services.

Presentation Skills

The masterclass is designed to provide an increased understanding of the skills and techniques required to deliver dynamic presentations. The course will provide an opportunity for participants to practice and review their presentation skills and techniques and receive constructive feedback. Delegates will be encouraged to develop a creative approach to creating a presentation and consider how best to engage an audience.

Difficult Encounters

Difficult Encounters covers the Conflict Resolution national syllabus. It focuses on how to deal with challenging and potentially violent situations both on the phone and face to face. Live theatre demonstrations of aggressive interactions in health care settings are performed by professional actors as a foundation for analysing human interaction. Delegates are encouraged to think about the psychological state and behavior of themselves and the service users and identify how to prevent potentially hostile situations, develop an awareness of warning signs, defusing techniques and risk assessment.

Effective Time Management Skills

This masterclass is aimed at healthcare professionals at all levels who wish to have the opportunity to reflect on their current approaches to managing their time and learn about steps they can take to become even more effective. The interactive programme explores how you can be more productive and make more efficient use of the time you have. The Time Management Toolkit provided will help to bring more clarity to how you plan your working life and your personal commitments. This course will empower you to become more efficient both within your professional and personal settings.

How to Handle Public Meetings & Panel Appearances

The aim of this masterclass is to show delegates how to appreciate and then handle the unique challenges of public meetings or panel appearances and demonstrate how these require much more than simply good presentation skills.

Moving & Handling and Patient Falls

Course content to follow

Customer Care and Complaints

Course content to follow

Risk Assessment

Course content to follow

If you have training requirements not listed here please contact us as we may be able to source it for you.

Visit: www.healthcareconferencesuk.co.uk/inhouse-conferences-and-masterclasses for full details

**Email: katym@hc-uk.org.uk
Or call 01932 429933 for a quote**